

Information Sharing Entity List

User guide

What is the ISE List?

The Information Sharing Entity (ISE) List is a searchable database that can be used to identify organisations and services prescribed under the Child Information Sharing Scheme (CISS) and the Family Violence Information Sharing Scheme (FVISS).

Where can I access the ISE List?

ISEs can access the list via the Victorian Government website – just navigate to the [‘About the information sharing and MARAM reforms’](#) webpage and select the ‘Access the ISE list’ button.

ISEs do not have to request access in advance to view the ISE List.

What are the search fields?

When you navigate to the ISE List, you will find search fields. It is not necessary to complete every search field in order to search for an ISE. Search fields include:

Organisation Name

‘Organisation Name’ is an open text field. It can be used to type the name of the organisation or service you wish to search for. If you know the name of the organisation, it is recommended that you type their name into the ‘Organisation Name’ field and click search

Funded For

‘Funded For’ is a drop down box. It can be used to select a type of service that can share information under CISS and FVISS. Types of services include Alcohol and Other Drug Services, Child FIRST Services and Specialist Family Violence Services

FVISS/CISS

‘FVISS/CISS’ is a drop down box. It can be used to select the scheme the organisation is prescribed under. Options include: ‘FVISS’, ‘CISS’ or ‘Both’ schemes

Risk Assessment Entity no yes

‘Risk Assessment Entity’ is a radio button. It can be used to see if an organisation is prescribed as a Risk Assessment Entity (RAE) under FVISS. RAEs include all specialist family violence services, Victoria Police and Child Protection

Statewide Service no yes

‘Statewide Service’ is a radio button. It can be used to see if an ISE is a local or statewide service. Note this is not a mandatory field so results will sometimes appear blank

How do I use the ISE List?

How to search for an organisation or service

To search for an organisation or service, type their name into the ‘Organisation Name’ field and click search:

Organisation Name

For example, to confirm if The Orange Door are an ISE, just type The Orange Door into the 'Organisation Name' field and click search:

Organisation Name

1. Type 'The Orange Door'

Funded For

FVISS/CISS

Risk Assessment Entity no yes

Statewide Service no yes

2. Click 'Search'

Note: You do not have to complete every field in order to search.

If the organisation you searched for is an ISE, then one or more entries will appear. For example:

5 entries found for Organisation-Orange Door

Organisation	Funded For	FVISS/CISS	RAE	Statewide Service	Email	Telephone
The Orange Door in Barwon	The Orange Door	Both	yes		Barwon@orangedoor.vic.gov.au	1800 312 820
The Orange Door in Bayside Peninsula	The Orange Door	Both	yes		BPA@orangedoor.vic.gov.au	1800 319 353
The Orange Door in Inner Gippsland	The Orange Door	Both	yes		iga@orangedoor.vic.gov.au	1800 319 354
The Orange Door in Mallee	The Orange Door	Both	yes		Mallee@orangedoor.vic.gov.au	1800 290 943
The Orange Door in North Eastern Melbourne	The Orange Door	Both	yes		NEMA@orangedoor.vic.gov.au	1800 319 355

The above results show that The Orange Door is an ISE under both CISS and FVISS. This is shown by the word 'Both' in the 'FVISS/CISS' column. The results also show that the Orange Door is a RAE. This is shown by the word 'yes' in the column 'RAE'.

How to search using other search fields

'Funded For', 'FVISS/CISS', 'RAE' and 'Statewide Service' are other search parameters that can be used to identify an ISE.

For example, if you are trying to identify an ISE that is prescribed under FVISS and delivers Specialist Family Violence Services, you can use the 'Funded For' drop down to select 'Specialist Family Violence Services' and the 'FVISS/CISS' drop down to select FVISS:

Organisation Name

Funded For

1. Select 'Specialist Family Violence Services'

FVISS/CISS

2. Select 'FVISS'

Risk Assessment Entity no yes

Statewide Service no yes

3. Click 'Search'

Note: It is not necessary to complete every field in order to search for an ISE. 'Organisation Name' can be left blank if you wish to search for an unknown ISE.

Once you click search, you can scroll down to find your search results:

114 entries found for Funded For-Specialist Family Violence Services and FVISS/CISS-FVISSIBoth

Organisation	Funded For	FVISS/CISS	RAE	Statewide Service	Email	Telephone
Anglicare Victoria	Specialist Family Violence Services	Both	yes		infosharingmfv@anglicarevic.org.au	03 9721 3688
Annie north	Specialist Family Violence Services	Both	yes		ia@annienorth.org.au	0438 850 760
Austin Health	Specialist Family Violence Services	Both	yes			

The above snippet shows the entries found (as at June 2020) when searching for ISEs that deliver Specialist Family Violence Services and are prescribed under FVISS.

If you are trying to identify all organisations that are prescribed as a RAE under FVISS, you can use the 'RAE' radio button to select 'yes':

Organisation Name

Funded For

FVISS/CISS

Risk Assessment Entity no yes 1. Select 'yes'

Statewide Service no yes

2. Click 'Search'

Once you click search, you can scroll down to find your search results:

183 entries found for RAE=true

Organisation	Funded For	FVISS/CISS	RAE	Statewide Service	Email	Telephone
Anglicare Victoria	Caring Dads Program	Both	yes			03 9731 5200 / 0439 655 018
Anglicare Victoria	Child FIRST	Both	yes			
Anglicare Victoria	Specialist Family Violence Services	Both	yes		infosharingmfv@anglicarevic.org.au	03 9721 3688

The above snippet shows the entries found (as at June 2020) that are Risk Assessment Entities.

Contact details

In addition to an organisation's name and the schemes it is prescribed under, some search results will also show an organisation's email and/or telephone number.

Note: 'Email' and 'Telephone' are not mandatory fields and will sometimes appear blank.

If your organisation is missing from the ISE List or you want to update your details, please email childinfosharing@education.vic.gov.au and your request will be actioned in 48 business hours.

How often is the ISE List updated?

The ISE List is updated at regular intervals but is not a live list.

If an organisation is not listed that should be, or if you are uncertain about an ISE's status, please call the Enquiry Line on 1800 549 646 (operating hours 10.00am – 2.00pm Monday to Friday) or email childinfosharing@education.vic.gov.au.