



# **Business** climate

Despite the global pandemic, many employers adapted to maintain or grow their workforce. Employers had a mostly positive outlook for the year ahead.

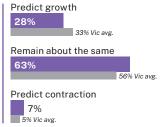
#### Workforce

More employers reported growing their workforce over the past 12 months (compared to the state average).

# Grew 19% Vic avg. 20% 17% Contracted 19% Vic avg. Don't know Remain ab 63% Predict cor 7% 5% Vic avg.

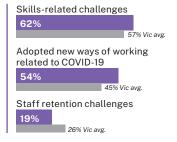
#### Outlook

Employers in the industry were more cautious about their business outlook. More were expecting their workforce to contract or remain the same size.



#### Impacts of COVID-19

More employers in the industry reported experiencing COVID-19 related skills-challenges and adopting to new ways of working.





Skills

COVID-19 presented the most common skill challenge in the past year. More employers are expecting skill shortages in 2022 than in 2021.

#### Skills shortages

Around one in seven employers in the industry expect to face skills shortages in 2022. This was lowest rate amongst all industries.

Remained the same





#### Skills challenges

The top skills challenges reported by employers were the same across all industries. They were:



#### Skills needs

Fewer employers in the industry reported needing workers with job-specific and job-ready skills compared to the state average.



Indicates state wide average for Victoria



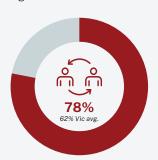




# Most employers in the industry had undertaken some recruitment activity over the past year and the majority reported experiencing challenges.

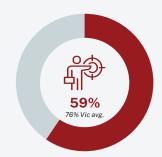
#### Recruitment need

More employers in the industry undertook some form of recruitment over the past 12 months, compared to the state average.



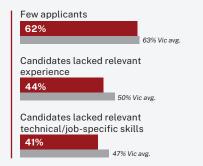
#### Recruitment challenges

Around three in five employers reported having difficulties recruiting for particular roles. This was the lowest reported rate across all industries.



#### Type of challenge

The most common challenges faced by employers were related to the number, experience and jobspecific skills of candidates.



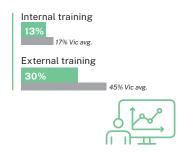


## **Training**

## The vast majority of employers in the industry engaged in some form of staff training.

#### **Engagement in training**

Employers in the industry reported the highest usage of both internal and external training (57% compared to 37% state average). Fewer used internal or external training only.



#### Satisfaction with training

Levels of satisfaction with training were higher than the state average.



#### Skillsets

Two-thirds of employers said they would consider a skillset (micro credential or part qualification) rather than a full qualification to upskill their staff.





# Employers continue to make use of apprentices, trainees and work placements to assist them in filling the skills pipeline.

### **Apprentices and trainees**

Employers in the industry took on more trainees and fewer apprentices than the state average.



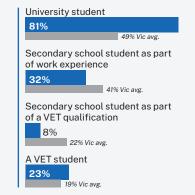
#### Challenges

Fewer employers in the industry cited lack of suitable applicants and cost as a barrier (compared to state average).



## Work placement students

Employers in this industry had the highest uptake of work placement students (52% compared to 21% for Victoria). The most common type of work placement students were:



Indicates state wide average for Victoria



