#### Liquor licence application kit

# Prescribed variation to licence conditions for a live music venue

Use this kit to apply for a prescribed variation to licence conditions for a live music venue in Victoria. There is no fee for this application.

#### **Contents:**

- 1. Pre-lodgement checklist prescribed variation to licence conditions for a live music venue
- 2. Application form prescribed variation to licence conditions for a live music venue
- 3. Public notice (this must be displayed as A3 size) and guidelines if required
- 4. Statement of display if required
- 5. 'Licence conditions for live music venues' fact sheet
- 6. 'Management plan' fact sheet

#### Important information

Consistent with the Live Music Agreement, Liquor Control Victoria (LCV) has a special process to review crowd controller liquor licence conditions at live music venues. In determining the application, LCV will consider:

- whether the licensed premises has a demonstrated history of poor compliance or incidents of alcohol-related harm or antisocial behaviour.
- whether licence conditions and/or a management plan appropriately address amenity, harm minimisation and the risks associated with the misuse and abuse of alcohol.

#### How to apply

This is an interactive PDF form which allows you to:

- · complete the form using a computer or tablet
- · save your progress and continue at a later time
- · print the completed form to sign and return.

You are still able to print the form and complete it by hand if you prefer.

This form has been designed to be completed using the free Adobe Acrobat Reader software. To download this free software, <u>please visit the following link</u> or search for the free "Adobe Acrobat Reader" on your device's app store.

This form may not function as intended if you use any other software.

#### Send application to:

Liquor Control Victoria PO Box 1019 Richmond VIC 3121

#### or via email to:

contact@liquor.vic.gov.au

#### Need help?

For more information on how to apply for a liquor or gambling licence or permit:

- · visit Liquor Control Victoria (LCV) website at liquor.vic.gov.au
- telephone LCV on 1300 182 457
- email LCV at <u>contact@liquor.vic.gov.au</u>

#### **Privacy**

Liquor Control Victoria (LCV) is committed to protecting the privacy of your personal information. LCV endorses fair information handling practices and uses information in compliance with its obligations under the *Privacy and Data Protection Act 2014 (Vic)*. Personal information collected from you is only used for the purposes of the application for the licence or permit and/or legislation administered by LCV. Personal information is not disclosed to third parties unless required or authorised by law, or with your consent. As part of the application process, information provided may be forwarded to and retained by Victoria Police.

#### **Application**

#### Prescribed variation to licence conditions for live music venues

Liquor Control Reform Act 1998

This form should only be used for licensed premises with licence conditions requiring crowd controllers and/or security cameras when live music is played.

#### Licence/permit details

Licence or permit number

Name of current licensee/permittee

ABN (if applicable)

ACN (if applicable)

#### **Contact details**

Business hours contact details for you/your representative

Contact name

Daytime telephone number

Fax number

Postal address

Email

#### Premises details

Trading name (ie registered business name)

Street address

Postal address (If different from Street address)

Premises email

#### **Variation details**

What changes to crowd controller conditions would you like us to consider.

#### The conditions of the licence

▶ This form may only be used to vary licence conditions that require crowd controllers, or security cameras when live music is played. Provide details of the variation to the condition(s) you are applying for.

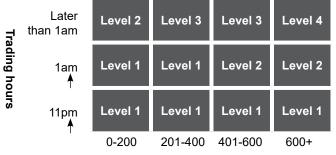
#### Live music matrix - self assessment

The matrix below is to help applicants determine the level that their premises falls into based on the maximum patron capacity and the latest authorised trading hours endorsed on their licence. Please refer to the attached 'Licence conditions for live music venues' for further information.

Current maximum patron capacity:

Current latest authorised trading hours:

Matrix level:



Maximum patron capacity

#### Management plan

Are you submitting a management plan as part of this application?

Yes Please refer to the 'Management plan'.

No Submitting a management plan with your application will assist in the determination of your application. LCV may impose additional conditions on your licence as set out in the 'Licence conditions for live music venues' fact sheet if you do not provide a management plan with this application.



Variation details	Peak trading days and times		
Are you applying to reduce the maximum patron capacity of the premises?	Provide details of the typical patronage levels at the premises.		
Yes No	Peak trading times	Patron numbers	
If yes, indicate reduced maximum patron capacity:	Monday:		
Are you applying to reduce the trading hours of the premises?	Tuesday:		
Yes No	Wednesday:		
If yes, indicate reduced trading hours:	Thursday:		
	Friday:		
	Saturday:		
	Sunday:		
The days and times when live music is played			
Describe the days and times when live music, whether amplified or not, is usually played at the premises.	Signature/s of licensee or peri	mit holder(s)	
Monday:	Who must sign this request?		
·	If the licensee/permit holder is:		
Tuesday:	An individual – the individual person must sign.  A company – one director of the company must sign.		
Wednesday:	A company – one director of the company A partnership – all partners must sign.	must sign.	
Thursday:	A club – one committee member must sign	٦.	
Friday:	Certification		
Saturday:	As the licensee, I/we apply to vary the lice in this application. I/we understand that a		
•	including a management plan may be imple a result of this application.		
Sunday:	a result of this application.	$\neg$	
		Date	
	Name		
Is recorded amplified music, other than background music, played at the premises?		_	
Yes No		Date	
If yes, describe the days and times this music is played at the premises.	Name	1 1	
·	ivanie		
Monday:			
Tuesday:	What happens next		
Wednesday:	You will be sent a letter that confirms we have request and outlines any further information		
Thursday:	required.	formation and	
Friday:	Once we have received all the required in documents, your request will be determine of the outcome in writing.		
Saturday:	······g		



Sunday:

#### Other requirements/information

As part of your application, you may be required to provide:

#### 1. Planning permit or permission

A copy of a planning permit from the local council (or responsible planning authority) that shows that you have planning permission to vary your licence conditions as proposed. If a planning permit has not been granted at the time of application, you are required to provide a copy of an application for a planning permit made to the local council (or responsible planning authority).

Alternatively, you can provide evidence that a planning permit is not required to supply liquor as outlined in your application. For example, a letter from the local council (or responsible planning authority) or a copy of the relevant planning scheme.

#### 2. Management plan

LCV requires a management plan for all premises that trade later than 1am with a patron capacity of 601 or more and venues that have a poor compliance history. For all other premises a management plan is optional. Please refer to the guidelines for developing an effective management plan for your premises.

**Note:** LCV may ask you to provide additional information. If required to do so you will be notified in writing.

LCV will also consider the following information as part of determining your application:

#### 3. Victoria Police comment

A copy of the application will be provided to Victoria Police for comment. LCV will consider Victoria Police's comments to determine your application.

#### 4. Local Council comment

A copy of the application may be provided to your local council for comment. If the application is provided to your local council, LCV will consider the council's comments to determine your application.

#### 5. Public comment on display of application if required

If LCV requires you to display a public notice of application, it will consider comments made by the public to determine your application.

#### Payment method

#### IMPORTANT INFORMATION

Applications must be accompanied by the relevant fee. Please note that once an application has been registered, the application fee is non-refundable. Visit <a href="vic.gov.au/liquor-licence-application-fees">vic.gov.au/liquor-licence-application-fees</a> to confirm the licence application fee. The application fee can be paid by:

- cheque or money order, made payable to Liquor Control Victoria; or
- · credit card (Visa or MasterCard)

If you wish to make payment by credit card, please lodge your completed application with LCV and we will contact you directly to arrange payment if your application is accepted.

Please select your payment method:

Money order

Cheque

**Privacy** – LCV is committed to responsible and fair handling of personal information consistent with the *Policy and Data Protection Act 2014* (Vic) and its obligations under the *Liquor Control Reform Act 1998*. Your credit card details will not be retained once your payment has been processed.



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# PUBLIC NOTICE Liquor licence application

Details of liquor licence application lodged with Liquor Control Victoria (LCV)

Liquor Control Reform Act 1998

Applicant name: (person/partnership/company/ incorporated association)							
Display period for notice:	Start date (dd/mm/	уууу):		End da	ite (dd/mm/yyyy	') <sub>:</sub>	
Type of application (Please include the application type and licence category)					Application number:		
Trading name and street address where liquor will be supplied:							
If moving a licence, the address of the prior premises:							
Description of the business: (Include info such as any entertainment that will be provided, how liquor will be supplied and any changes being made to the licence)							
Proposed days and hours liquor will be supplied:							
Will these hours apply to any external areas?	YES	NO	Will liquo		upplied on otpath?	YES	NO
If changing an existing licence, describe the current days and hours of trade:							

#### How to object to a liquor application

All information in the objection is considered public information. Full details of the objection including full name and addresses will be given to the applicant.

#### When you can object

You have **30 days** from the first date this notice was displayed. You can check the date at the 'Start date' field of this notice.

#### Grounds you can object to an application

When objecting you **must** state the reasons for your objection **and** provide supporting information. This may be how you are personally affected or examples of prior incidents.

You can object to a liquor licence application if:

- you believe it would detract from or be detrimental to the amenity of the area surrounding the premises.
- the application is for a packaged liquor licence, you can also object if you believe the application would increase the risk of alcohol related harm in the area.

#### You cannot object for the following reasons:

- · that the business would not be successful.
- that another business will be affected if this business is allowed to supply liquor.
- that there is no need or demand for this business in the area.

#### LCV may refuse to accept an objection if:

- the person making the objection is not affected by the application.
- the objection is frivolous or vexatious.
- the objection is not otherwise in accordance with the Liquor Control Reform Act 1998.

#### How to send your objection to LCV:

- Online: fill out our online objection form at liquor.vic.gov.au
- Email: send us your full name, home address and details of your objection to contact@liquor.vic.gov.au
- Post: mail us your full name, home address and details of your objection to: Liquor Control Victoria, GPO Box 4356, Melbourne VIC 3001

#### Display requirements

This public notice **must** be displayed:

- · as A3 size or larger.
- continuously for the whole display period as specified by LCV.
- at the address where liquor will be supplied.
- In a way that attracts public attention, such as on a main window or another surface, preferably at eye level.

#### Printing the notice

If you are unable to print the public notice yourself, you can ask LCV to send you one. Email us at <a href="mailto:contact@liquor.vic.gov.au">contact@liquor.vic.gov.au</a> or call 1300 182 457.

You can print this notice in black and white.

#### **Next steps**

Once your display period has finished, you must send us a completed Statement of Display. You must not send it before the display period has finished.

This form can be found at <u>liquor.vic.gov.au</u> under 'Explore all forms'.

Liquor Control Victoria





# **Guidelines for displaying public notices**

Example of completed public notice Liguor Control Reform Act 1998

> Make sure it matches the name on your Enter the full name of the applicant. application form.

LCV will tell you in writing the start and end Keep your **public notice displayed for this** date after your application is accepted. entire period.

For example: variation of a general licence making. You must include the name of the Describe the type of application you are application and the licence category. or new restaurant and cafe licence. External areas include rooftops, courtyards or beer gardens.

# **HOW TO DISPLAY THIS NOTICE**



premises as part of your application. You must display this notice at your

The notice must:

- be A3 size or larger.
- be continuously displayed for the whole period as specified by LCV.
- be displayed at the address where you will supply liquor.
- window or other surface. Preferably at public attention such as on a main be displayed in a way that attracts eye level.

#### 9 Details of liquor licence application lodged with Liquor Control Victoria (LCV) Liquor Control Reform Act 1998 courtyard, increase my patron numbers from 200 to 300 and extend my trading hours. > To operate a restaurant and bar, to extend my red line area to include an external 12345A12 End date (dd/mm/yyyy); 28/02/2025 YES will have some quiet background music playing during opening hours. Application number: Will liquor be supplied on a kerbside or footpath? Alphabet Bar, 400 Smith Street, Smithville, 3333 Good Friday and ANZAC Day 12noon to 10pm Good Friday and ANZAC Day 12noon to 10pm Start date (dd/mm/yyyy): 01/02/2025 On any other day 7am to 11pm On any other day 7am to 11pm Variation of a general licence 9 Sunday 10am to 9pm, Sunday 10am to 9pm, -iquor licence application PUBLIC NOTICE Alphabet Pty Ltd YES Display period for notice: If moving a licence, the address of the prior premises: Trading name and street address where liquor will licence, describe the current ed and any changes being Type of application (Please include the application type and licence category) Will these hours apply to any external areas? provided, how liquor will be days and hours of trade: Proposed days and hours liquor will be If changing an existing info such as any nent that will be Description of the Applicant name: made to the licence) be supplied: (C+) Ç. (C)

# How to object to a liquor application

All information in the objection is considered public information. Full details of the objection induding full name and addresses will be given to the applicant.

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Grounds you can object to an application

When objecting you **must** state the reasons for your objection **and** provide supporting information, may be how you are personally affected or examples of prior incidents. You can object to a liquor licence application if:

- you believe it would detract from or be detrimental to the amenity of the area surrounding the premises.

the application is for a packaged liquor licence, you can also object if you believe the application would increase the risk of alcohol related harm in the area.

If you are unable to print the public notice yourself, you can ask LCV to send you one. Email us at contact@liquor.wc.gov.au or call 1300 182.457.

You can print this notice in black and white.

- that the business would not be successful.
   that another business will be affected if this business is allowed to supply liquor You cannot object for the following reasons:
- that there is no need or demand for this business in the area. LCV may refuse to accept an objection if:
- the objection is not otherwise in accordance with the Liquor Control Reform Act 1998. the person making the objection is not affected by the application.
   the objection is frivolous or vexatious. How to send your objection to LCV:

This form can be found at liquor.vic.gov.au

under 'Explore all forms

Liquor Control Victoria

Once your display period has finished, you must send us a completed Statement of Display. You must not send it before the display period has finished.

Next steps

- Online: fill out our online objection form at liquor.vic.gov.au
   Email: send us your full name, home address and details of your objection to
  - contact@liquor.vic.gov.au

     Post: mail us your full mame, home address and details of your objection to:
    Liquor Control Victoria, GPO Box 4336, Melbourne VIC 3001
- Liquor Control Victoria

GPO Box 4356, Melbourne VIC 3001 P: 1300 182 457 E: contact@liquor.vic.gov.au Ilquor.vic.gov.au

TORIA State 1 of 1 July 2025

here. LCV will give this number to you when You must include your **application number** your application is accepted.

will operate. You should include details such You must describe your business and how it

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- How you will supply liquor
- If you will provide entertainment (and if yes, what kind of entertainment)
  - What conditions of your licence you may be changing

If you are varying an existing licence, make sure to describe what is changing.

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understand how your business will operate. This information is used by the public to

This section must be completed for all applications

You must include the hours you want to

drinking at the premises must be listed Hours for sale of packaged liquor and supply liquor.

existing licence, you can enter 'No change' If you are not changing the hours of your

separately.

continuously for the whole display period as specified by LCV.

This public notice must be displayed:

as A3 size or larger.

Display requ

at the address where liquor will be supplied. · In a way that attracts public attention, such

as on a main window or another surface,

This

preferably at eye level

Printing the notice

#### Statement of display

To be completed after the 28 day public notice period has passed

Liquor Control Reform Act 1998

Details of application lodged with Lie	iquor Control Victoria (LCV)	
Licence number: (if licence has already been g	granted) File number: (this can be found on correspondence sent to you by the Co	mmission)
Name of licence applicant: (person/partnership	ip/company/club) ACN: (if applicable)	
Address of premies:		
Display period required by the Victorian Liqu	quor Commission (the Commission):	
Start date (dd/mm/yyyy):	End date:(dd/mm/yyyy):	
Signature and certification of pub	blic notice display	
Certification		
I being the applicant, or on behalf of the app	oplicant certify that:	
	a public notice of the size and in the format required by the Commission and contain isplayed on the premises or site to which the application relates; and	ining all
the public notice was continuously and co the guidelines for the display of liquor lice	conspicuously displayed during the period advised by the Commission in accordancensing applications.	ce with
I understand that it is an offence under Sect that penalties apply.	ction 118 of the Liquor Control Reform Act 1998 to make a false or misleading state	ment and
Signature of person making this declaration:	Printed name: Date (dd/m	ım/yyyy):
Address:	•	
Daytime telephone number:		
How to lodge this form		

By post

Liquor Control Victoria

GPO Box 4356, Melbourne VIC 3001

Phone: 1300 182 457

contact@liquor.vic.gov.au

By email

VICTORIA State Government

#### Licence conditions for live music venues

Licensed premises with live music entertainment can apply to Liquor Control Victoria (LCV) to vary the crown controller licence conditions. LCV will consider a licensee's venue management plan when considering whether to vary, remove or not impose crowd controller conditions. There is no fee for this application.

## Existing licensed live music venues—applying for variation

All venues with live music entertainment and licence conditions that require crowd controllers and/or security cameras can apply to have their licence conditions varied or removed.

There is no fee for this application.

Applicants are required to complete the <u>Prescribed variation to licence conditions</u> for live <u>music venues</u> application kit, which contains guidelines on what to include in a venue management plan.

### New live music licence applications

New licensed premises that provides live music entertainment will need to apply for a licence which will be assessed against the 'Live Music Licence Conditions Matrix' on page 3. The normal application fee for obtaining a liquor licence will apply to this application.

#### A management plan

The <u>Management plan</u> fact sheet provides guidance on what to include in your plan.

The plan must demonstrate that the venue can be managed without crowd controllers. We may seek further information about the plan, if required.

It is the responsibility of the licensee to manage the risks of alcohol-related harm in their venue. Each licensed premises presents different risks and licensees are in a unique position to understand the particular issues and risks relevant to their licensed premises.

#### Requirement to complete the plan

Generally, applications for trading after 1am or large patron capacities will require a management plan.

Venues that fall within Level 4 or 5 of the 'Live music licence conditions matrix' must submit a management plan.

Applicants in Levels 1, 2 and 3 are encouraged to submit a management plan to support their application.

#### Variation decision

It may not be appropriate to vary the conditions of a licence, for example:

- where the licensed premises has a demonstrated history of poor compliance with liquor licensing laws, or a history of incidents of alcohol-related harm or antisocial behaviour and
- where the applicant has not adequately demonstrated that they can manage their premises without crowd controllers present.



#### **Liquor Control Victoria**

# Consultation on varying conditions or granting new applications

LCV provides all new licensed applications as well as those seeking to vary existing conditions to Victoria Police for comment.

Applications seeking to vary licence conditions may require council review or a public notice to be displayed. To determine if either of these steps are required, LCV will look at whether the licence conditions were imposed as a result of:

- compliance issues including any history of violence or antisocial behaviour associated with the premises
- mediated outcomes with local councils, residents, LCV or Victoria Police
- decisions of the Victorian Civil and Administrative Tribunal (where applicable) or the Victorian Liquor Commission.

#### Planning permit

Before LCV can make a decision on a live music application, the applicant must demonstrate that there is no conflict to varying their licence conditions because of a planning permit or planning scheme. This can be done by providing the most recent planning permit, or a letter from the local council.

### Live music licence conditions matrix

The 'Live Music Licence Conditions Matrix' on page 3 sets out licence conditions for licensed premises that provide live music entertainment to address the requirements of the *Liquor Control Reform Act 1998*. As a guide, each level in the matrix sets out licence conditions differentiated by the trading hours and patron capacity endorsed on the licence.

Each level in the matrix has standard conditions. These standard conditions will be a minimum requirement for each licence that a licensee must comply with.

LCV will suggest additional conditions from the matrix for inclusion in the licence. The applicant can accept these additional conditions or have the option of demonstrating they can manage premises responsibly without the additional conditions. Applicants can do this by producing a management plan and proposing alternate conditions.

If LCV is satisfied that a management plan shows an applicant will manage their venue responsibly, then proposed conditions may form part of the licence conditions in place of some or all of the additional conditions from the matrix.



#### **Liquor Control Victoria**

Live Music Licence Conditions Matrix							
	Level 1	Level 2	Level 3	Level 4	Level 5		
Venues	All venues authorised to trade until 11pm  or  Venues authorised to trade between 11pm and 1am (and not after) with a maximum patron capacity of 400 or less or  Restaurant and cafe licence or producer's licence#	Venues authorised to trade until 1am with a maximum patron capacity of 401 or more or Venues authorised to trade past 1am with a maximum patron capacity of 200 or less	Venues authorised to trade after 1am with a maximum patron capacity of between 201 and 600 patrons	Venues authorised to trade after 1am with a maximum patron capacity of 601 or more	Venues authorised to trade after 1am with a maximum patron capacity 601 or more  + Poor compliance history or Venues that provide sexually explicit entertainment		
	Licence conditions	Licence conditions	Licence conditions	Licence conditions	Licence conditions		
Standard conditions	Basic conditions <sup>∆</sup>	Basic conditions <sup>∆</sup>	Basic conditions <sup>∆</sup>	Basic conditions <sup>∆</sup> + Security cameras Crowd controllers*	Basic conditions <sup>∆</sup> Security cameras  Crowd controllers*  +  Additional conditions determined by LCV		
Additional conditions	N/A	Security cameras	Security cameras Crowd controllers*	N/A	N/A		
Is a management plan required?	N/A	Optional	Optional	Yes	Yes		

- $\Delta$  Basic conditions include amenity, entertainment/music noise, patron capacity and/or trading hours. These conditions are currently imposed on most licences and would continue to be imposed as relevant and appropriate.
- \* Crowd controller licence conditions would be assessed on a case-by-case basis and would likely only require crowd controllers during specified times or when particular numbers of patrons are in attendance.
- # Restaurant and cafe licences or producer's licences will usually fall into Level 1. However, LCV has the discretion to change the suggested level of these licences for individual licensed premises, for example where the licence contains a large patron capacity.



#### Management plan

Applicants seeking to vary their licence conditions for a live music venue and applicants subject to the late night liquor licence guidelines in the municipalities of Melbourne (including the district known as Docklands), Stonnington, Yarra and Port Phillip, must provide a management plan to Liquor Control Victoria (LCV).

A management plan allows licensees or licence applicants to demonstrate they have a strategy for the management of their venue and its risks. LCV encourages all licensed premises to have a venue management plan in place. LCV may request a management plan for other types of applications if determined necessary during the assessment of the application.

Having a management plan in place identifies and develops a responsible approach to running the venue. Applicants should include the following in their management plan where relevant:

- details of the liquor licence sought/held
   refer to definitions in the Liquor Control Reform Act 1998
- details of the hours of operation of the premises
- details of any proposed special events and specific management strategies for dealing with such special events
- security arrangements including the number of personnel and their hours of operation
- strategies for responding to drugs and weapons
- strategies for dealing with intoxicated, drunk and disorderly patrons
- approach to the Responsible Service of Alcohol (RSA)
- management of aggressive or unruly patrons
- · the provision of free drinking water
- details of the maximum number of patrons to be permitted on the premises
- managing entry and exits and pass-out arrangements
- · dealing with theft on the premises
- lighting within the boundaries of the premises
- security lighting outside the premises
- security camera locations, operation and management
- general rubbish storage and removal arrangements including hours of pick up
- bottle storage and removal arrangements including hours of pick up
- noise reduction measures (for example, doors, windows, curtains or soundproofing)
- processes in place for controlling noise such

- as music, emptying bins, generators and from patrons in and around the licensed venue
- processes for managing litter in and around the venue
- the training of staff in the management of the behaviour of patron/residents of the premises, RSA and first aid
- a complaint handling process to be put in place to effectively manage complaints received from neighbouring and nearby businesses and local residents. Include details of a complaints register to be kept at the premises. The register must include details of the complaint received (who, when, where, what), any action taken and the response provided to the complainant
- details of the management methods to be employed to minimise queuing outside the venue
- details of patron and resident management regarding outdoor areas to minimise impacts on the amenity of nearby properties
- details of the management of patrons/ residents who are smoking in and around the venue
- details of public transport facilities which are available (including taxi services) to patrons and residents of the premises
- evacuation procedures
- requirement for staff to read the management plan
- any other management strategies relevant to your business.

Liquor Control Victoria PO Box 1019, Richmond 3121 P: 1300 182 457 E: contact@liquor.vic.gov.au liquor.vic.gov.au

