



Better Regulation
Victoria

Victorian Regulators

2025

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About Better Regulation Victoria

Better Regulation Victoria (BRV) is part of the Victorian Government's Treasury and Finance portfolio and works with government agencies, businesses and community to support the analysis, design and implementation of best-practice regulation. We support the Commissioner for Better Regulation to:

Assess the adequacy of regulatory impact assessments

The Commissioner and BRV work closely with departments and agencies which are undertaking impact assessments, including Regulatory Impact Statements (RISs) and Legislative Impact Assessments (LIAs). BRV supports agencies to ensure their analysis and advice to the Government is clear, comprehensive, evidenced based, transparent and proportionate.

Assist with the design and management of regulation

BRV provides regular training courses on the preparation of impact assessments for departmental and agency staff. BRV also conducts workshops with government agencies to support them as they address complex regulatory issues.

Support the improvement of regulatory practice

BRV works with businesses, communities, regulators, departments and other government agencies to improve how regulations are delivered. This includes working with regulators to improve their performance and providing guidance on best practice.

Identify opportunities to reduce red tape

We liaise with Victorian businesses to identify ways to reduce regulatory burden or overlap, and to identify opportunities for improvement.

Convene the Regulators' Forum

The Commissioner chairs and convenes the Regulators' Forum, which brings together leaders from Victorian regulators to share insights and support each other to achieve best practice.

Advice on competitive neutrality issues and investigate complaints

The Victorian Government supports competitive neutrality between government-owned and private enterprises providing the same service. BRV's role is to undertake competitive neutrality investigations under the oversight and direction of the Commissioner.

Advice on other regulatory issues

At the request of the Treasurer, Minister for Finance, and/or Secretary of the Department of Treasury and Finance, the Commissioner may provide advice on specific regulatory issues or other matters.

Introduction

Purpose

This report provides an overview of Victorian regulators and includes key high-level information for each participating regulator, including their objectives, regulatory framework and overview, and operational information. It is designed to help regulated parties (individuals and businesses), regulators and other government bodies understand the scope of Victorian regulators and the regulations they administer, and the role of specific regulators.

It is important to note that some regulators listed in this report undertake non-regulatory activities. For the purposes of this report, data regarding regulatory and other activities have not been separated for most agencies. This is because some of Victoria's regulators have additional functions, while others undertake only regulatory functions. Consumer Affairs Victoria, for example, undertakes regulatory functions for Victoria's consumer marketplace and administers over 30 legislative schemes, while also engaging in non-regulatory activities, such as managing funds including the Residential Tenancies Fund.

Governance arrangements can also vary across regulators. The Department of Treasury and Finance's Statement of Expectations (SoE) framework defines three types of governance structures that regulators operate under, as below:

- Independent statutory authorities with their own business planning processes and reporting (e.g. WorkSafe, Environment Protection Authority Victoria)
- Statutory appointee supported by department (e.g. Consumer Affairs Victoria)
- Department business unit (e.g. Agriculture Victoria)

Many regulators operate on a partial or full cost recovery basis. This means a regulator's operational expenditure is either partially or fully funded from revenue it raises from licence and registration fees or other income streams. In cases of full cost recovery, the regulator is not funded through an appropriation from the Victorian State Budget. However, some regulators are funded largely through the budget, with the revenue received for regulatory activities (such as licence fees) flowing into the Victorian Government's Consolidated Fund.

The Victorian Regulators report is prepared and released periodically and aims to summarise key data about Victoria's regulators. The report relies substantially on the staff of participating Victorian regulators to assist in the compilation of data for the report, and we would like to thank them and acknowledge their efforts.

Scope of Data

The quantitative information collected for this report reflects data from the 2022-23 and 2023-24 financial years (where available). The qualitative information (for example, the organisation's role, purpose and legislation administered), in general, reflects the regulator and its operations as of June 2025.

The report's definition of a regulator is consistent with the Victorian Government's Statement of Expectations (SOE) Framework.

A regulator is a State Government entity (either independent or within a department) that, subject to primary or subordinate legislation, performs one or more of the following functions:

- *Provides regulatory advice to a third party*
 - *Licensing*
 - *Accreditation*
 - *Monitor standards compliance*
 - *Enforcement.*
-

We acknowledge that there is a degree of nuance in determining which agencies are considered regulators (based on their relevant activities). As such, each agency's inclusion in this report was considered in collaboration with the agency. This report includes both business and non-business regulators and excludes agencies that solely regulate other government agencies, such as the Victorian Public Sector Commission.

Over the collection period, all Victorian regulators were contacted and encouraged to provide key information and operational data to BRV using a pre-populated template. Information about individual regulators reflects data provided to BRV, incorporating any revisions or amendments where appropriate.

The report includes all 57 Victorian Regulators, as defined above.


The data contained in this report and its accuracy is the responsibility of the regulator. BRV reached out to participating regulators to provide the opportunity for review and validation of their submitted data.

A summary of the data captured in this report is presented in the following table.

Table 1 – Summary of the Data Captured in the Victorian Regulators Report 2025

Regulator profile	Key information about the regulator’s profile is captured, including their responsible minister, portfolio department, year of establishment, enabling legislation and a link to their Statement of Expectations.
Operational information	<p>The data captured includes the regulator’s total staff (FTE), the number of Indigenous staff (see below), total income and total expenses.</p> <p>Total income is defined as the revenue and income received from transactions, with total expenses defined as incurred expenses resulting from transactions.</p> <p>Total income and expenses data have been provided where:</p> <ul style="list-style-type: none"> • a regulator is subject to the <i>Financial Management Act 1994</i> and the Standing Directions 2018 (which require agencies to publish financial statements), or • a regulator has previously made this data publicly available. <p>A list of agencies that are subject to the <i>Financial Management Act 1994</i> and the Standing Directions 2018 is available on the DTF website (https://www.dtf.vic.gov.au/standing-directions-2018-under-financial-management-act-1994).¹</p>
Number of Indigenous staff	<p>This captures the number of Indigenous staff currently employed by the regulator during the 2023–24 financial year and is new data collected since the previous Victorian Regulators Report published in 2021. It is important to note that some regulators do not currently collect this data (represented by a dash in each regulators table). Additionally, this number may not be an accurate representation of the number of Indigenous staff employed, as it only counts Indigenous staff who self-identify.</p> <p>BRV has requested and published this data in line with Victorian Aboriginal Affairs Framework 2018–2023 (VAAF), which commits government to undertake systemic and structural transformation to address systematically discriminated and excluded Aboriginal people.</p>
Regulatory overview	The regulatory overview section is a new addition to the Victorian Regulators Report. It serves as a high-level summary of the

¹ Please note that some agencies which are listed as subject to the Standing Directions 2018 have exemptions that enable them to aggregate their financial statements with their portfolio department. Where this is the case, income and expenses data has not been provided.



regulatory activities, and some of the permissions the regulator administers.

'Permissions' refers to licences, permits and other approvals. They provide a person or entity the ability to undertake certain activities that would otherwise be unlawful.

Legislation and subordinate legislation administered

The legislation and subordinate legislation administered by the regulator are included in this section of the report, including the number of Acts and regulations administered.

List of Regulators

Agriculture Victoria	Racing Integrity Commissioner
Architects Registration Board of Victoria	Recycling Victoria
Business Licensing Authority	Resources Victoria (Earth Resources Regulator)
Commission for Children and Young People (Regulation Function)	Safe Transport Victoria
Conservation Regulator	Social Services Regulator
Consumer Affairs Victoria	State Revenue Office
Dairy Food Safety Victoria	Surveyors Registration Board of Victoria
DE – Quality Assessment and Regulation Division	Tobacco Licensing Victoria
DEECA – Bee Site Licences	Veterinary Practitioners Registration Board of Victoria
DEECA – Biodiversity	Victoria Police – Licensing and Regulation Division
DEECA – Energy Infrastructure Regulation	Victorian Building Authority
DTP – Accident Towing	Victorian Curriculum and Assessment Authority
DTP – Roadworks Permits and Traffic Management Assurance	Victorian Disability Worker Commission and Disability Worker Registration Board of Victoria
DTP – Transport Regulatory Operations	Victorian Equal Opportunity and Human Rights Commission
Energy Safe Victoria	Victorian Fisheries Authority
Environment Protection Authority Victoria	Victorian Gambling and Casino Control Commission
Essential Services Commission	Victorian Institute of Teaching
First Peoples State Relations	Victorian Legal Admissions Board
Game Management Authority	Victorian Legal Services Board + Commissioner
Harness Racing Victoria	Victorian Pharmacy Authority
Health Complaints Commissioner	Victorian Registration and Qualifications Authority
Health Regulator	Victorian Small Business Commission
Heritage Council of Victoria	Wage Inspectorate Victoria
Heritage Victoria	WorkSafe Victoria
Housing Registrar	
Labour Hire Authority	
Liquor Control Victoria	
Parks Victoria	
Police Registration and Services Board	
Portable Long Service Authority	
Ports Victoria	
PrimeSafe	
Professional Boxing and Combat Sports Board	

Agriculture Victoria

Agriculture Victoria delivers regulatory services through 10 regulatory programs across Biosecurity Victoria and Animal Welfare Victoria to manage significant and growing regulatory risks across biosecurity, animal welfare, agricultural and veterinary chemicals, product integrity and traceability, and food safety.

Agriculture Victoria

Responsible minister	Minister for Agriculture
Portfolio department	Department of Energy, Environment and Climate Action
Year of establishment	1872 ²
Enabling Act	See list of enabling Acts below
Statement of Expectations (SOE)	agriculture.vic.gov.au/about/our-role/ministerial-statement-of-expectations

Operational information

	2023-24	2022-23
Total staff (FTE)	348.4	341.7
Number of Indigenous staff	–	–

² As the Victorian Department of Agriculture

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Plant Health Certificates Pet Exchange Register Livestock Export Health certificates Beekeeper Registrations Property Identification Codes
Total number of regulated parties across permissions	133 471

Legislation and subordinate legislation administered

	Enabling Acts and Regulations
Legislation and subordinate legislation administered	Agricultural and Veterinary Chemicals (Control of Use) Act 1992
	Agricultural and Veterinary Chemicals (Control of Use) Regulations 2017
	Agricultural and Veterinary Chemicals (Control of Use) (Fertilisers) Regulations 2015
	Agricultural and Veterinary Chemicals (Control of Use) (Ruminant Feed) Regulations 2015
	Agricultural and Veterinary Chemicals (Control of Use) (Infringement Notices) Regulations 2023
	Agricultural and Veterinary Chemicals (Victoria) Act 1994
	Agricultural Industry Development Act 1990
	Agricultural Industry Development (Polls) Regulations 2021
	Biological Control Act 1986
	Control of Genetically Modified Crops Act 2004
	Dairy Act 2000
	Domestic Animals Act 1994
	Domestic Animals Regulations 2015
	Farm Debt Mediation Act 2011
	Impounding of Livestock Act 1994
	Impounding of Livestock Regulations 2018
	Livestock Disease Control Act 1994
	Livestock Disease Control Regulations 2017
	Livestock Management Act 2010
	Livestock Management Regulations 2021
	Meat Industry Act 1993
	Meat Industry Regulations 2015
	Melbourne Market Authority Act 1977
	Plant Biosecurity Act 2010
	Plant Biosecurity Regulations 2016
	Prevention of Cruelty to Animals Act 1986
	Prevention of Cruelty to Animals (Domestic Fowl) Regulations 2016

Prevention of Cruelty to Animals Regulations 2019

Rain-making Control Act 1967

Rural Assistance Schemes Act 2016

Seafood Safety Act 2003

Seafood Safety Regulations 2014

Stock (Seller Liability and Declarations) Act 1993

Veterinary Practice Act 1997

Veterinary Practice Regulations 2018

Additional Acts and regulations administered

Catchment & Land Protection Act 1994

Catchment & Land Protection Regulations 2012

Conservation, Forests and Lands Act 1987³

Conservation, Forests and Lands (Contracts)
Regulations 2021

Conservation, Forests and Lands
(Infringement Notice) Regulations 2023

Conservation, Forests and Lands (Fisheries
Infringement Notices) Regulations 2020

Drugs Poisons and Controlled Substances Act 1981²

Drugs Poisons and Controlled Substances
(Industrial Hemp) Regulations 2018

Drugs Poisons and Controlled Substances
(Poppy Cultivation and Processing) Regulations
2024

Flora and Fauna Guarantee Act 1988²

Flora and Fauna Guarantee Regulations 2020

Food Act 1984²

Forest Act 1958²

Forests (Wood Pulp Agreements) Act 1974

Forests (Wood Pulp Agreement) Act 1996

Grain Handling and Storage Act 1995²

Land Conservation (Vehicle Control) Act 1972²

Sustainable Forest (Timber) Act 2004²

Wildlife Act 1975²

Wildlife (Game) Interim Regulations 2023

Wildlife Regulations 2024

³ Acts that are managed between Agriculture Victoria and other portfolio agencies

Other regulatory instruments (Code of Practice)

Code of Practice for the Welfare of Amphibians in Captivity

Code of Practice for the Housing of Caged Birds

Code of Practice for the Private Keeping of Cats

Code of Accepted Farming Practice for the Welfare of Cattle

Code of Accepted Farming Practice for the Welfare of Deer

Standard for Restricted Breed Dogs in Victoria

Code of Practice for the Debarking of Dogs

Code of Practice for the Operation of Dog Training Establishments

Code of Practice for the Keeping of Racing Greyhounds

Code of Practice for the Private Keeping of Dogs

Code of Practice for the Operation of Boarding Establishments

Code of Practice for the Operation of Breeding and Rearing Businesses (Revision 1)

Code of Practice for the Management of Dogs and Cats in Shelters and Pounds

Code of Practice for the Husbandry of Captive Emus (Revision 1)

The Code of Practice for the Training of Dogs and Cats to Wear Electronic Collars

Code of Practice for the Public Display and Exhibition of Animals

Code of Practice for the Welfare of Film Animals

Code of Practice for the Welfare of Goats

Code of Practice for the Responsible Breeding of animals with Heritable Defects

Code of Practice for the Welfare of Horses (Revision 1)

Code of Practice for the Welfare of Horses Competing at Bush Race Meetings (Revision 1)

Code of Practice for the Welfare of Horses at Horse Hire Establishments

Code of Practice for the Welfare of Animals in Hunting (Revision 1)

Code of Practice for the Welfare of Animals on Private Game Reserves Licensed to Hunt Game Birds

Code of Practice for the Operation of Pet Shops

Pig Welfare Standards and Guidelines

Code of Accepted Farming Practice for the Welfare of Poultry

Code of Practice for the Intensive Husbandry of Rabbits

Code of Practice for the Welfare of Animals at Saleyards

Australian Code of Practice for the Care and Use of Animals for Scientific Purposes

Code of Practice for the Housing and Care of Laboratory Mice, Rats, Guinea Pigs and Rabbits

Code of Accepted Farming Practice for the Welfare of Sheep (Revision 2)

Australian Animal Welfare Standards and Guidelines for Land Transport of Livestock

Code of Practice for the Welfare of Wildlife During Rehabilitation

Victorian Code for Cattle Feedlots 1995

Number of Acts administered	32
Number of sets of regulations administered	20

Architects Registration Board of Victoria

The Architects Registration Board of Victoria's goal is a well-designed, liveable and safe built environment for Victorians through education and regulation to ensure architectural services in Victoria are delivered according to high professional standards and contribute to improved building outcomes for the benefit of the community.

The Architects Registration Board of Victoria objectives are:

- to support architects in the delivery of professional services for the benefit of the community and advancement of the industry
- to build community understanding of the role of architects and the ARBV
- to demonstrate the ARBV's value as a trusted regulator, supporting the delivery of a high-quality built environment
- to drive positive outcomes for consumers by promoting a professional culture of accountability among architects.

Architects Registration Board of Victoria

Responsible minister	Minister for Planning
Portfolio department	Department of Transport and Planning
Year of establishment	1923
Enabling Act	Architects Act 1991
Statement of Expectations (SOE)	www.arbv.vic.gov.au/sites/default/files/2023-07/ARBV-Statement-of-Expectations-03-07-2023.pdf

Operational information

	2023-24	2022-23
Total staff (FTE)	12.4	10
Number of Indigenous staff	0	–
Total income	\$3.6 million	\$2.9 million
Total expenses	\$3.5 million	\$2.8 million

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Registered Architect Approved Company Approved Partnership
Total number of regulated parties across permissions	9 244

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Architects Act 1991 Architects Regulations 2015 Architects Insurance Ministerial Order
Number of Acts administered	1
Number of sets of regulations administered	1

Business Licensing Authority

The Business Licensing Authority (BLA) is an independent statutory body established under the *Business Licensing Authority Act 1998* to oversee and administer the occupational licensing and registration of conveyancers, estate agents, motor car traders, owner's corporation managers, professional engineers, rooming house operators, and second-hand dealers and pawnbrokers. The BLA's key objectives are:

- to determine licence-related applications for relevant occupations and businesses
- to provide accessible and transparent information about licensing and registration criteria and procedures
- to maintain accessible public registers of all registrants and licensees
- to impose and review conditions and restrictions on new and existing licensees and registrants as appropriate.

Business Licensing Authority

Responsible minister	Minister for Consumer Affairs
Portfolio department	Department of Government Services
Year of establishment	1998
Enabling Act	Business Licensing Authority Act 1998
Statement of Expectations (SOE)	www.consumer.vic.gov.au/about-us/statutory-bodies-and-committees/business-licensing-authority/statement-of-expectations

Operational information

	2023-24	2022-23
Total staff (FTE)	1.8	1.8
Number of Indigenous staff	0	–

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance
Highest volume permissions administered ⁴	Estate Agents licence Professional Engineers registration Second Hand Dealers registration Motor Car Traders licence Conveyancers licence
Total number of regulated parties across permissions	39 863

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Business Licensing Authority Act 1998 Australian Consumer Law and Fair Trading Act 2012 (s49 and s94) Conveyancers Act 2006 Conveyancers (Fees) Regulations 2018 Conveyancers (Professional Conduct) Regulations 2018 Conveyancers (Qualifications and Experience) Regulations 2018 Conveyancers (Trust Account and General) Regulations 2018 Estate Agents Act 1980 Estate Agents (Professional Conduct) Regulations 2018 Estate Agents (Education) Regulations 2020 Estate Agents (Exemption) Regulations 2024 Estate Agents (Fees) Regulations 2018 Estate Agents (General, Accounts and Audit) Regulations 2018
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⁴ The BLA and Consumer Affairs Victoria (CAV) both have responsibilities for the following four permissions, which have been listed on each regulators' respective entries: *Estate Agents licences, Professional Engineers registration, Second hand Dealers & Pawnbrokers registration, and Motor Car Traders licences*. The BLA makes decisions for business permissions. CAV provides supporting administrative services under delegation, and conducts compliance monitoring for these permissions

Estate Agents (Retirement Villages) Regulations 2016
 Motor Car Traders Act 1986
 Motor Car Traders Regulations 2018
 Motor Car Traders (Fees) Regulations 2018
 Owners Corporations Act 2006
 Owners Corporations Regulations 2018
 Professional Engineers Registration Act 2019
 Professional Engineers Registration (Fees) Regulations 2021
 Professional Engineers Registration (General, Exemption and Assessment Scheme Fees) Regulations 2021
 Rooming House Operators Act 2016
 Rooming House Operators Regulations 2017
 Second-Hand Dealers and Pawnbrokers Act 1989
 Second-Hand Dealers and Pawnbrokers (Fees) Regulations 2019
 Second-Hand Dealers and Pawnbrokers (General, Exemption and Record-Keeping) Regulations 2018

Number of Acts administered	9
Number of sets of regulations administered	18

Commission for Children and Young People

The Commission is both an oversight and advocacy body and a regulator. Approximately 50 per cent of the Commission's resources are dedicated to its regulatory functions relating to the Reportable Conduct Scheme (the Scheme) and Child Safe Standards (the Standards). This information pertains to the resources the Commission allocates to regulatory activities.

The objectives of the Reportable Conduct Scheme (CSS) are:

- to improve the ability of entities to identify reportable conduct and to report and investigate reportable allegations
- to ensure that reportable allegations are properly investigated
- to protect children by working with entities, regulators and other relevant bodies to prevent reportable conduct from occurring in entities
- to share information with the Secretary to the Department of Government Services for the purpose of WWC checks.

The objectives of the Child Safe Standards (RCS) are:

- to promote continuous improvement by relevant entities, in respect of the children who use their services or facilities or who are engaged to assist in providing their services or facilities, in the ways in which, in their operations:
 - the safety of children is promoted
 - child abuse is prevented
 - allegations of child abuse are properly responded to.
- to serve the public interest by promoting:
 - the safety of children
 - the prevention of child abuse
 - the proper response to allegations of child abuse.
- to promote compliance with the Child Safe Standards and consistency in child safety outcomes by providing information and guidance to sector regulators and integrated sector regulators.

Commission for Children and Young People (Regulation Function)

Responsible minister	Minister for Children
Portfolio department	Department of Families, Fairness and Housing
Year of establishment	2013
Enabling Act	Commission for Children and Young People Act 2012 Child Wellbeing and Safety Act 2005
Statement of Expectations (SOE)	-

Operational information⁵

	2023-24	2022-23
Total staff (FTE)	45	44
Number of Indigenous staff	–	–
Total expenses	\$8.5 million	\$9.0 million

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Monitoring compliance Enforcement
Total number of regulated parties across permissions	33 000 (CSS) 12 500 (RCS)

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Commission for Children and Young People Act 2012 Child Wellbeing and Safety Act 2005 Child Wellbeing and Safety Regulations 2017
Number of Acts administered	2
Number of sets of regulations administered	1

⁵ The information provided in this table only pertains to the regulatory activities of the Commission.

Conservation Regulator

The Conservation Regulator is responsible for the regulation of fire prevention, use of public land, wildlife and biodiversity in Victoria with the goal of ensuring that:

- everyone has equitable and safe access to public land and use of natural resources
- we protect the natural and heritage elements of our land for future generations to enjoy
- Victoria is a place of socially, economically and environmentally sustainable communities.

Conservation Regulator

Responsible minister	Minister for Environment
Portfolio department	Department of Energy, Environment and Climate Action
Year of establishment	2019
Enabling Act	Wildlife Act 1975 Conservation Forests and Lands Act 1987 (plus others)
Statement of Expectations (SOE)	www.vic.gov.au/sites/default/files/2024-07/Conservation-Regulations-Statement-of-Expectations-2022.pdf

Operational information

	2023-24	2022-23
Total staff (FTE)	140	140
Number of Indigenous staff	–	–

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Private Wildlife Licence Authority to Control Wildlife

Import/Export Permits
 Wildlife Shelters and Foster Carers
 Research, management, nursery authorisations
 (Wildlife Act and Flora and Fauna Guarantee Act)

Total number of regulated parties across permissions	17 663
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Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Alpine Resorts (Management) Act 1997 Alpine Resorts (Management) Regulations 2020 Catchment and Land Protection Act 1994 Catchment and Land Protection Regulations 2012 Catchment and Land Protection (Register of Interests) Regulations 2016 Conservation, Forests and Lands Act 1987 Conservation, Forests and Lands (Contracts) Regulations 2010 Conservation, Forests and Lands (Infringement Notice) Regulations 2013 Conservation, Forests and Lands (Anglesea Heath) Regulations 2011 Conservation, Forests and Lands (Primary Industries Infringement Notices) Regulations 2013 Crown Land (Reserves) Act 1978 Crown Land (Reserves) (Camping and Miscellaneous Fees) Regulations 2014 Crown Land (Reserves) (Albert Park Reserve and Albert Reserve) Regulations 2008 Crown Land (Reserves) (Metropolitan Park) Regulations 2011 Crown Land (Reserves) (Yarra Bend Park) Regulations 2009 Crown Land (Reserves) (Domestic Firewood) Regulations 2012 Flora and Fauna Guarantee Act 1988 Flora and Fauna Guarantee Regulations 2020 Forests Act 1958 Forests (Recreation) Regulations 2010
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Forests (Fire Protection) Regulations 2014
 Forests (Licences and Permits) Regulations 2019
 Forests (Domestic Firewood) Regulations 2012
 Land Act 1958
 Land Regulations 2016
 Land Conservation (Vehicle Control) Act 1972
 Land Conservation (Vehicle Control) Regulations 2013
 Marine and Coastal Act 2018
 National Parks Act 1975
 National Parks Regulations 2013
 Safety on Public Land Act 2004
 Water Industry Act 1994
 (Part 4 and section 184(2) and (3))
 Water Industry (Reservoir Parks Land) Regulations
 2014
 Water Industry (Waterways Land) Regulations 2013
 Wildlife Act 1975
 Wildlife Regulations 2013
 Wildlife (Game) Regulations 2012
 Wildlife (State Game Reserves) Regulations 2014
 Wildlife (Marine Mammals) Regulations 2019

Number of Acts administered	13 (in full or part)
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Number of sets of regulations administered	25 (in full or part)
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Consumer Affairs Victoria (CAV)

Consumer Affairs Victoria's (CAV) is Victoria's consumer marketplace regulator whose vision is for a fair, safe and competitive marketplace in Victoria where:

- Victorians exercise their consumer rights
- businesses and rental providers do the right thing
- CAV is a trusted regulator.

Consumer Affairs Victoria (CAV)

Responsible minister	Minister for Consumer Affairs
Portfolio department	Department of Government Services
Year of establishment	1973
Enabling Act	See list of enabling Acts below
Statement of Expectations (SOE)	www.consumer.vic.gov.au/about-us/strategy-and-performance/statement-of-expectations

Operational information

	2023-24	2022-23
Total staff (FTE)	328.2	291.7
Number of Indigenous staff	5	–

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
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Highest volume permissions administered ⁶	Incorporated Associations registration Estate Agents licence Professional Engineers registration Secondhand Dealers & Pawnbrokers registration Motor Car Traders licence
Total number of regulated parties across permissions	88 868

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Associations Incorporation Reform Act 2012 Australian Consumer Law and Fair Trading Act 2012 Business Licensing Authority Act 1998 Business Names (Commonwealth Powers) Act 2011 Chattel Securities Act 1987 Company Titles (Home Units) Act 2013 Consumer Credit (Victoria) Act 1995 Conveyancers Act 2006 Co-operatives National Law Application Act 2013 Credit Act 1984 Credit (Administration) Act 1984 Credit (Commonwealth Powers) Act 2010 Domestic Building Contracts Act 1995 (Except Part 5) Estate Agents Act 1980 Fundraising Act 1998 Funerals Act 2006 Goods Act 1958 Motor Car Traders Act 1986 Owners Corporations Act 2006 Partnership Act 1958 Professional Engineers Registration Act 2019 Residential Tenancies Act 1997 (in part)
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⁶ CAV and the Business Licensing Authority (BLA) both have responsibilities for the following four permissions, which have been listed on each regulators' respective entries: *Estate Agents licences*, *Professional Engineers registration*, *Second hand Dealers & Pawnbrokers registration*, and *Motor Car Traders licences*. The BLA makes decisions for business permissions. CAV provides supporting administrative services under delegation, and conducts compliance monitoring for these permissions

Retirement Villages Act 1986
Rooming House Operators Act 2016
Sale of Land Act 1962
Second-Hand Dealers and Pawnbrokers Act 1989
Subdivision Act 1988 (Part 5, Section 43)
Travel Agents Repeal Act 2014
Veterans Act 2005 (Part 4)
Warehousemen’s Liens Act 1958

Number of Acts administered	30
Number of sets of regulations administered	42

Dairy Food Safety Victoria

Dairy Food Safety Victoria (DFSV) is the statutory authority responsible for regulating the Victorian dairy industry to safeguard public health. It implements a regulatory framework to improve market access and the growth of the dairy industry

Dairy Food Safety Victoria

Responsible minister	Minister for Agriculture
Portfolio department	Department of Energy, Environment and Climate Action
Year of establishment	2000
Enabling Act	Dairy Act 2000
Statement of Expectations (SOE)	https://www.dairysafe.vic.gov.au/dfsv-information/600-letter-statement-of-expectations-from-minister-tierney-oct-2022

Operational information

	2023-24	2022-23
Total staff (FTE)	21.6	21.6
Number of Indigenous staff	-	-
Total income	\$6.2 million	\$6.5 million
Total expenses	\$6.1 million	\$6.3 million

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Manufacturer Licence Farmer Licence Distributor Licence

Carrier Licence
Integrated Licence

Total number of regulated parties across permissions	3 151
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Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Dairy Act 2000 Food Act 1984
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Number of Acts administered	2
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Number of sets of regulations administered	-
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DE – Quality Assessment and Regulation Division

The Department of Education’s Quality Assessment and Regulation Division (QARD) is responsible for the approval, quality assessment and regulation of early childhood services operating in Victoria. It regulates providers of early childhood services in Victoria with the objective to ensure the safety, health and wellbeing of children attending education and care services and to improve children's educational and developmental outcomes, and conducts assessment and rating of services against the National Quality Standard.

DE – Quality Assessment and Regulation Division

Responsible minister	Minister for Children
Portfolio department	Department of Education
Year of establishment	2012 (in current form)
Enabling Act	Education and Care Services National Law Act 2010 Victorian Children’s Service Act 1996
Statement of Expectations (SOE)	www.education.vic.gov.au/Documents/September_2024_ministerial_SOE_letter_to_QARD.pdf

Operational information

	2023-24	2022-23
Total staff (FTE)	140.8	131.0
Number of Indigenous staff	–	–

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	ECEC Provider Approval ECEC Service Approval
Total number of regulated parties across permissions	7 009

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Education and Care Services National Law Act 2010 Education and Care Services National Regulations 2011 Victorian Children’s Service Act 1996 Children's Services Regulations 2020 Child Wellbeing and Safety Act 2005 Child Safe Standards
Number of Acts administered	3
Number of sets of regulations administered	2

DEECA – Bee Site Licences

Bee Site Licences

Provides a sound regulatory framework for bee site licensing, to:

- encourage apiculture on public land;
- maximise coexistence or minimise conflict between apiculture and other public land uses/values;
- establish an efficient, effective and uniform system for the management and administration of apiculture on public land; and
- ensure an appropriate financial return to the State from the use of a public resource.

DEECA – Bee Site Licences Policy

Responsible minister	Minister for Environment
Portfolio department	Department of Energy, Environment and Climate Action
Year of establishment	–
Enabling Act	See list of legislation administered below
Statement of Expectations (SOE)	–

Operational information

	2023-24	2022-23
Total staff (FTE)	1	1
Number of Indigenous staff	0	–

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Bee Site Licence

Total number of regulated parties across permissions 240

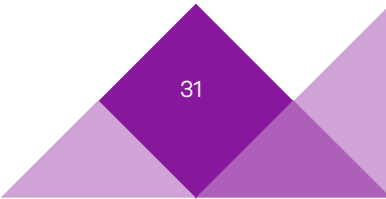
Legislation and subordinate legislation administered



Legislation and subordinate legislation administered Forests Act 1958
Land Act 1958
Wildlife Act 1975
Crown Land (Reserves Act) 1978

Number of Acts administered 4

Number of sets of regulations administered 0



DEECA – Biodiversity

The Biodiversity team at the Department of Energy, Environment and Climate Action has a goal of no net loss to biodiversity as a result of the removal, destruction or lopping of native vegetation. The Victorian *Guidelines for the Removal, Destruction or Lopping of Native Vegetation* (the Guidelines) require an offset to compensate for the biodiversity impact from the removal, destruction or lopping of native vegetation.

The Guidelines are an incorporated document in all Victorian planning schemes, with controls implemented through local council planning schemes. The Guidelines require that the offset must be secured before a person can remove native vegetation which included as condition on planning permits issued for the removal of native vegetation.

DEECA – Biodiversity

Responsible minister	Minister for Planning Minister for Environment
Portfolio department	Department of Energy, Environment and Climate Action
Year of establishment	–
Enabling Act	Planning and Environment Act 1987 Conservation Forests and Lands Act 1987
Statement of Expectations (SOE)	–

Operational information

	2023-24	2022-23
Total staff (FTE)	–	–
Number of Indigenous staff	–	–

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance
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Highest volume permissions administered	Landowner Agreements Exemption requests Allocated Credit Extracts Native Vegetation Assessors
Total number of regulated parties across permissions	680 ⁷

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Clause 52.17 (Native Vegetation) of the Victorian Planning Provisions
Number of Acts administered	0
Number of sets of regulations administered	0

⁷ This figure refers to Landowner Agreements and Certified Native Vegetation Assessors.

DEECA – Energy Infrastructure Regulation

The Energy Infrastructure Regulation team at the Department of Energy, Environment and Climate Action administers the relevant sections of the *Emergency Management Act 2013* and *Pipelines Act 2005*.

Energy Infrastructure Regulation

Energy Infrastructure Regulation	
Responsible minister	Minister for Energy and Resources
Portfolio department	Department of Energy, Environment and Climate Action
Year of establishment	2024
Enabling Act	Emergency Management Act 2013 Pipelines Act 2005
Statement of Expectations (SOE)	-

Operational information

	2023-24	2022-23
Total staff (FTE)	-	-
Number of Indigenous staff	-	-

Regulatory overview

Regulatory overview	
Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Minor Alteration to the Authorised Route Amendment to Licence Conditions
Total number of regulated parties across permissions	34

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Emergency Management Act 2013 Emergency Management (Critical Infrastructure Resilience) Regulations 2015 Pipelines Act 2005 Pipelines Regulations 2017
Number of Acts administered	2
Number of sets of regulations administered	2

DTP – Accident Towing

The objective of the Department of Transport and Planning's Accident Towing unit is to promote safe, efficient and timely accident towing services, through accreditation of appropriate persons that hold tow licences and drivers of accident tow trucks.

Accident Towing

Responsible minister	Minister for Roads and Road Safety
Portfolio department	Department of Transport and Planning
Year of establishment	2009
Enabling Act	Accident Towing Services Act 2007
Statement of Expectations (SOE)	–

Operational information

	2023-24	2022-23
Total staff (FTE)	4	4
Number of Indigenous staff	–	–

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Driver Accreditations Operator Accreditation Depot Manager Accreditations Accident Tow Licences Tow Truck Substitution
Total number of regulated parties across permissions	2 420

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Accident Towing Services Act 2007 Accident Towing Services Regulations 2019
Number of Acts administered	1
Number of sets of regulations administered	1

DTP – Roadworks Permits and Traffic Management Assurance

The objectives of the Department of Transport and Planning’s Roadworks Permits and Traffic Management Assurance unit are to increase compliance of temporary traffic management at road work sites, with a focus on:

- conducting traffic management assurance activities
- traffic management companies through a Traffic Management Accreditation program
- authorising the use of temporary traffic management devices on Department of Transport and Planning assets
- prosecution of traffic management companies and works managers for non-compliance
- management of companies providing temporary traffic management training, in conjunction with Austroads
- review, update and implementation of changes to the Road Management Act Code of Practice.

DTP – Roadworks Permits and Traffic Management Assurance

Responsible minister	Minister for Roads and Road Safety
Portfolio department	Department of Transport and Planning
Year of establishment	-
Enabling Act	Road Management Act 2004 Road Safety Act 1986
Statement of Expectations (SOE)	-

Operational information

	2023-24	2022-23
Total staff (FTE) ⁸	-	-
Number of Indigenous staff	-	-

⁸ Staffing numbers have not been provided as regulatory activities are one part of the division’s activities.

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Permissions administered	Memorandum of Authorisation (MoA) permit
Total number of regulated parties across permissions	350

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Road Management Act 2004 Road Management Works and Infrastructure Regulations 2015 Road Management Act Code of Practice Worksite Safety Traffic Management 2023 Road Safety Act 1986 Road Safety Traffic Management Regulations 2019
Number of Acts administered	2
Number of sets of regulations administered	2

DTP – Transport Regulatory Operations

Within the Department of Transport and Planning, the Transport Regulatory Operations (TRO) applies the relevant legislation in relation to the use of public transport to support the safety, sustainability and integrity of the public transport system and amenity for PT Users.

The TRO applies the relevant legislation in relation to Melbourne Metropolitan Clearways to ensure these designated roads maximise the efficiency of traffic flow. The TRO applies the relevant legislation in relation to Tow Truck Operators to protect the rights of vehicle owners and assets when towing is required.

Transport Regulatory Operations

Responsible minister	Minister for Public and Active Transport
Portfolio department	Department of Transport and Planning
Year of establishment	–
Enabling Act	Transport (Compliance and Miscellaneous) Act 1983
Statement of Expectations (SOE)	–

Operational information

	2023-24	2022-23
Total staff (FTE)	55	55
Number of Indigenous staff	0	–

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	<p>Transport (Compliance and Miscellaneous) Act 1983</p> <ul style="list-style-type: none"> • Transport (Compliance and Miscellaneous) (Conduct on Public Transport) Regulations 2015 • Transport (Compliance and Miscellaneous) (Infringements) Regulations 2019 • Transport (Compliance and Miscellaneous) (Ticketing) Regulations 2017 <p>Road Safety Act 1986</p> <ul style="list-style-type: none"> • Road Safety (General) Regulations 2019 • Road Safety (Traffic Management) Regulations 2019 • Road Safety (Drivers) Regulations 2019 • Road Safety (Driving Instructors) Regulations 2020 • Road Safety (Automated Vehicles) Regulations 2018 • Road Safety (Vehicles) Regulations 2021 • Road Safety Road Rules 2017 <p>Accident Towing Services Act 2007</p> <ul style="list-style-type: none"> • Accident Towing Services Regulations 2019
Number of Acts administered	3
Number of sets of regulations administered	11

Energy Safe Victoria

Energy Safe Victoria (ESV) is an independent government agency responsible for the safe generation, supply and use of electricity, gas and pipelines. ESV oversees the regulatory safety frameworks that prevent death, injury, damage or loss due to electrical, gas and pipeline safety hazards. ESV ensures the safe transmission, distribution, storage, supply and use of electricity and gas.

Energy Safe Victoria

Responsible minister	Minister for Energy and Resources
Portfolio department	Department of Energy, Environment and Climate Action
Year of establishment	2005
Enabling Act	Energy Safe Victoria Act 2005
Statement of Expectations (SOE)	content.esv.vic.gov.au/sites/default/files/2023-07/MBR049894R-Signed-Attachment-7-Statement-of-Expectations-for-ESV-2023.pdf

Operational information

	2023-24	2022-23
Total staff (FTE)	239.8	217.5
Number of Indigenous staff	2	–
Total income	\$75 million	\$59 million
Total expenses	\$74 million	\$68 million

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Electrical licence
Total number of regulated parties across permissions	72 222

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	<p>Energy Safe Victoria Act 2005</p> <p>Electricity</p> <ul style="list-style-type: none">• Electricity Safety Act 1998• Electricity Safety (General) Regulations 2019• Electricity Safety (Cathodic Protection) Regulations 2019• Electricity Safety (Management) Regulations 2019• Electricity Safety (Equipment Safety Scheme) Regulations 2019• Electricity Safety (Registration and Licensing) Regulations 2020• Electricity Safety (Electric Line Clearance) Regulations 2020• Electricity Safety (Bushfire Mitigation) Regulations 2023• Electricity Safety (Bushfire Mitigation Duties) Regulations 2017 <p>Gas</p> <ul style="list-style-type: none">• Gas Safety Act 1997• Gas Safety (Gas Installation) Regulations 2018• Gas Safety (Safety Case) Regulations 2018 <p>Pipelines</p> <ul style="list-style-type: none">• Pipelines Act 2005• Pipelines Regulations 2017
Number of Acts administered	4
Number of sets of regulations administered	12

Environment Protection Authority Victoria

Environment Protection Authority Victoria (EPA) is Victoria’s environmental regulator who works to prevent and reduce the harmful effects of pollution and waste on Victorians and their environment. We work with the community, industry and businesses.

Environment Protection Authority Victoria

Responsible minister	Minister for Environment
Portfolio department	Department of Energy, Environment and Climate Action
Year of establishment	1971
Enabling Act	Environment Protection Act 2017
Statement of Expectations (SOE)	https://www.epa.vic.gov.au/ministers-statement-expectations

Operational information

	2023-24	2022-23
Total staff (FTE)	741.9	736.1
Number of Indigenous staff	–	–
Total income	\$144 million	\$196 million
Total expenses	\$189 million	\$190 million

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Registration Permit Operating Licence Development Licence Pilot Project Licence
Total number of regulated parties across permissions	5 071 ⁹

⁹ Data provided is as of 28 January 2025.

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Environment Protection Act 2017 Pollution of Waters by Oils and Noxious Substances Act 1986 (jointly administered) National Environment Protection Council (Victoria) Act 1995 Environment Protection Regulations 2021 Environment Protection Transitional Regulations 2021 Environment Protection (Management of Tunnel Boring Machine Spoil) Regulations 2020.
Number of Acts administered	3
Number of sets of regulations administered	3

Essential Services Commission

The Essential Services Commission is an independent regulator with the goal to promote the long-term interests of Victorian consumers with respect to the price, quality and reliability of essential services.

Essential Services Commission

Responsible minister	Minister for Finance
Portfolio department	Department of Treasury and Finance
Year of establishment	2001
Enabling Act	Essential Services Commission Act 2001
Statement of Expectations (SOE)	www.esc.vic.gov.au/about-us/our-performance/ministerial-statement-expectations

Operational information

	2023-24	2022-23
Total staff (FTE)	214.6	184.3
Number of Indigenous staff	2	2
Total income	\$45 million	\$45 million
Total expenses	\$47 million	\$37 million

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Energy licences Victorian Energy Upgrades Accreditation General Exemption Order 2022 (Registration of Exempt Persons)
Total number of regulated parties across permissions	671

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	<p>Essential Services Commission Act 2001</p> <p>Essential Services Commission Regulations 2021</p> <p>Accident Towing Services Act 2007 (in part)</p> <p>Commercial Passenger Vehicle Industry Act 2017 (in part)</p> <p>Electricity Industry Act 2000</p> <p>Gas Industry Act 2001</p> <p>Local Government Act 1989 (in part)</p> <p>National Electricity (Victoria) Act 2005 (in part)</p> <p>National Gas (Victoria) Act 2008 (in part)</p> <p>Port Management Act 1995 (in part)</p> <p>Victorian Energy Efficiency Target Act 2007</p> <p>Victorian Energy Efficiency Target Regulations 2018</p> <p>Victorian Energy Efficiency Target (Project-Based Activities) Regulations 2017</p> <p>Water Act 1989 (in part)</p> <p>Water Industry Act 1994 (in part)</p> <p>Electricity Customer Metering Code</p> <p>Electricity Customer Transfer Code</p> <p>Energy Retail Code of Practice</p> <p>Energy Distribution Code of Practice</p> <p>Gas Distribution Code of Practice</p> <p>Land Access Code of Practice</p> <p>Public Lighting Code</p> <p>Water Industry Standard – Rural Customer Service</p> <p>Water Industry Standard – Trade Waste Customers</p> <p>Water Industry Standard – Urban Customer Service</p>
Number of Acts administered	12 (in whole or in part)
Number of sets of regulations administered	13

First Peoples State Relations – Heritage Services Branch

First Peoples State Relation’s goal is to protect and manage Victoria's Aboriginal cultural heritage through:

- legislative and policy development
- regulation and administration activities
- record keeping and maintaining an information repository
- education
- enforcement and compliance.

First Peoples State Relations – Heritage Services Branch

Responsible minister	Minister for Treaty and First Peoples
Portfolio department	Department of Premier and Cabinet
Year of establishment	2013
Enabling Act	Aboriginal Heritage Act 2006
Statement of Expectations (SOE)	–

Operational information

	2023-24	2022-23
Total staff (FTE)	63	63
Number of Indigenous staff	5	–

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Applications for advice from the Register Applications for access to the Register

Total number of regulated parties across permissions –

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered Aboriginal Heritage Act 2006
Aboriginal Heritage Regulations 2018

Number of Acts administered 1

Number of sets of regulations administered 1

Game Management Authority

The Game Management Authority (GMA) is an independent authority responsible for the regulation of game hunting in Victoria, who regulate through education, research and enforcement to achieve responsible and sustainable game hunting in Victoria.

The GMA's goal is that game hunting in Victoria is a well-regulated, evidence-based and sustainable activity that is informed by science and conducted responsibly.

Game Management Authority

Responsible minister	Minister for Outdoor Recreation
Portfolio department	Department of Jobs, Skills, Industry and Regions
Year of establishment	2014
Enabling Act	Game Management Authority Act 2014
Statement of Expectations (SOE)	www.gma.vic.gov.au/__data/assets/pdf_file/0007/694906/20210608-Letter-fr-Minister-M-Thomas-MP-GMA-2020-22-SOE.pdf

Operational information

	2023-24	2022-23
Total staff (FTE)	29	34
Number of Indigenous staff	–	–
Total income	\$8.1 million	\$9.4 million
Total expenses	\$8.7 million	\$9.5 million

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Game licence
Total number of regulated parties across permissions	58 611

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Game Management Authority Act 2014, Wildlife Act 1975, Wildlife (Game) Regulations 2024
Number of Acts administered	2
Number of sets of regulations administered	1

Harness Racing Victoria

Harness Racing Victoria (HRV) exists to develop a vibrant Harness Racing industry that promotes participation, integrity and racing excellence, grows wagering and other revenue streams and maximises returns to its stakeholders.

The goals and key objectives are to create a sustainable harness racing industry by:

- maximising returns to participants and remaining a market leader
- improving the product and brand
- increasing harness wagering turnover and market share
- building a business that is stronger and more financially viable
- increasing the professionalism of the sport.

Harness Racing Victoria

Responsible minister	Minister for Racing
Portfolio department	Department of Justice and Community Safety
Year of establishment	1947
Enabling Act	Racing Act 1958
Statement of Expectations (SOE)	www.thetrots.com.au/hrv/assets/File/statementofexpectations140518.pdf

Operational information

	2023-24	2022-23
Total staff (FTE)	109	100.8
Number of Indigenous staff	–	–
Total income	\$153 million	\$105 million
Total expenses	\$112 million	\$112 million

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Foal Notification/Horse Registration Stablehand License Trainer License Trainer/Driver Combined License Driver License
Total number of regulated parties across permissions	2 051

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Racing Act 1958 Australian Harness Racing Rules
Number of Acts administered	1
Number of sets of regulations administered	0

Health Complaints Commissioner

The Health Complaints Commissioner supports the voice of healthcare consumers through receiving and resolving complaints and to assist health care providers to learn from those complaints to help drive ongoing improvement in the quality of health services in Victoria.

Health Complaints Commissioner

Responsible minister	Minister for Health
Portfolio department	Department of Health
Year of establishment	2017
Enabling Act	Health Complaints Act 2016
Statement of Expectations (SOE)	hcc.vic.gov.au/about/our-service-charter

Operational information

	<i>2023-24</i>	<i>2022-23</i>
Total staff (FTE)	42.48	49.8
Number of Indigenous staff	0	–

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Monitoring compliance Enforcement

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Health Complaints Act 2016 Health Records Act 2001 Health Complaints Regulation 2019 Health Records Regulations 2023
Number of Acts administered	2
Number of sets of regulations administered	2

Health Regulator

The Health Regulator was established to better protect Victorian’s health and safety and provide greater regulatory consistency across the health system.

The Health Regulator regulates a range of duty holders to ensure compliance with health legislation and prevent serious harm to the health of Victorians, through a broad range of regulatory tools designed to promote accountability, encourage compliance, and, where necessary, take enforcement action.

Health Regulator

Responsible minister	Minister for Health
Portfolio department	Department of Health
Year of establishment	2024
Enabling Act	–
Statement of Expectations (SOE)	www.health.vic.gov.au/ministerial-statements-of-expectations

Operational information

	2023-24	2022-23 ¹⁰
Total staff (FTE)	143.5	–
Number of Indigenous staff	0	–

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Schedule 8 medicine treatment permit Radiation Use Licence Legionella Cooling Tower System Registration Pest Control Operator Licence

¹⁰ Data has not been provided for the 2022-23 financial year as the Health Regulator was established in February 2024.

Licence to supply by wholesale – medicines and poisons

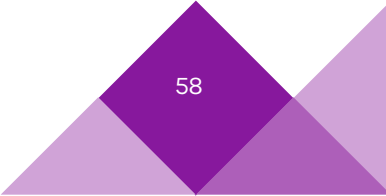
Total number of regulated parties Over 50 000
across permissions

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Cemeteries and Crematoria Act 2003
	Cemeteries and Crematoria Regulations 2015
	Child Wellbeing and Safety Act 2005
	Child Wellbeing and Safety Regulations 2017
	Drugs, Poisons and Controlled Substances Act 1981
	Drugs, Poisons and Controlled Substances Regulations 2017
	Food Act 1984
	Food Regulations 2015
	Health (Fluoridation) Act 1973
	Health Services Act 1988
	Health Services (Health Service Establishments) Regulations 2024
	Assisted Reproductive Treatment Act 2008
	Assisted Reproductive Treatment Regulations 2019
	Human Tissue Act 1982
	Human Tissue Regulations 2015
	Non-Emergency Patient Transport and First Aid Services Act 2003
	Non-Emergency Patient Transport Regulations 2016
	Non-Emergency Patient Transport and First Aid Services (First Aid Services) Regulations 2021
	Public Health and Wellbeing Act 2008
	Public Health and Wellbeing Regulations 2019
	Radiation Act 2005
	Radiation Regulations 2017
	Tobacco Act 1987
	Tobacco Regulations 2017
	Safe Drinking Water Act 2003
	Safe Drinking Water Regulations 2015

Number of Acts administered 12

Number of sets of regulations administered 13



Heritage Council of Victoria

The Heritage Council of Victoria's purpose is to carry out functions relating to the protection and conservation of the State's cultural heritage. The Council's objectives are informed by its Strategic Plan, compliance obligations, Corporate Plan and its functions pursuant to the Act.

Heritage Council of Victoria

Responsible minister	Minister for Planning
Portfolio department	Department of Transport and Planning
Year of establishment	1974 ¹¹
Enabling Act	Heritage Act 2017
Statement of Expectations (SOE)	https://assets.heritagecouncil.vic.gov.au/assets/D/ELWP20221024_StatementOfExpectatation-002.pdf

Operational information

	2023-24	2022-23
Total staff (FTE)	6.6	6.6
Number of Indigenous staff	0	–
Total income	\$2.3 million	\$2.1 million
Total expenses	\$2.5 million	\$2.1 million

¹¹ As the Historic Buildings Council.

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Registration Determination Interim Protection Order Determination Permit Review Nomination Review Determination Exclusion Determination Review
Total number of regulated parties across permissions	–

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Heritage Act 2017 Heritage Regulations 2017
Number of Acts administered	1
Number of sets of regulations administered	1

Heritage Victoria

Heritage Victoria makes decisions about the most important historic heritage sites in Victoria.

Heritage Victoria

Responsible minister	Minister for Planning
Portfolio department	Department of Transport and Planning
Year of establishment	1995
Enabling Act	Heritage Act 2017
Statement of Expectations (SOE)	www.heritage.vic.gov.au/__data/assets/pdf_file/0/023/604616/MBR048275R-Minister-for-Plannign-SOE-letter-to-Mr-Sтивен-Avery.pdf

Operational information

	2023-24	2022-23
Total staff (FTE)	40	37
Number of Indigenous staff	1	–

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Permits Consents Permit Exemptions
Total number of regulated parties across permissions	–

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Heritage Act 2017 Heritage Regulations 2017 Underwater Cultural Heritage Act 2018 (Commonwealth) (delegated)
Number of Acts administered	2
Number of sets of regulations administered	1

Housing Registrar

The Housing Registrar supports the growth of the community housing sector. The Registrar protects the Government's investment for the benefit of tenants, the community and future generations. The community housing sector delivers affordable housing that meets the needs of low-income Victorians.

Housing Registrar

Responsible minister	Minister for Finance
Portfolio department	Department of Treasury and Finance
Year of establishment	2005
Enabling Act	Housing Act 1983
Statement of Expectations (SOE)	–

Operational information

	2023-24	2022-23
Total staff (FTE)	14	13
Number of Indigenous staff	0	–

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Community Housing Agency Registration
Total number of regulated parties across permissions	49

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Housing Act 1983 Performance Standards for Registered Housing Agencies
Number of Acts administered	1
Number of sets of regulations administered	0

Labour Hire Authority

The Labour Hire Authority (LHA) protects Victorian workers from exploitation by hosts and providers of labour hire services, and works to improve the transparency and integrity of the labour hire industry.

Labour Hire Authority

Responsible minister	
Minister for Industrial Relations	
Portfolio department	
Department of Treasury and Finance	
Year of establishment	
2019	
Enabling Act	
Labour Hire Licensing Act 2018	
Statement of Expectations (SOE)	
–	

Operational information

	2023-24	2022-23
Total staff (FTE)	101.0	80.1
Number of Indigenous staff	0	–
Total income	\$23 million	\$21 million
Total expenses	\$19 million	\$16 million

Regulatory overview

Regulatory activities undertaken	
Regulatory regime design	
Education and guidance	
Permissions and approvals	
Monitoring compliance	
Enforcement	
Highest volume permissions administered	Labour hire licence
Total number of regulated parties across permissions	5 663

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered ¹²	Labour Hire Licensing Act 2018 Labour Hire Licensing Regulations 2018
Number of Acts administered	1
Number of sets of regulations administered	1

¹² LHA's regulatory functions also consider compliance with other relevant State and Commonwealth laws.

Liquor Control Victoria

Liquor Control Victoria (LCV) comprises Victorian Liquor Commissioners and staff from the Department of Justice and Community Safety (DJCS). It delivers licensing, investigative, disciplinary and other regulatory functions under the *Liquor Control Reform Act 1998* and regulations relating to the supply and consumption of liquor in Victoria.

Liquor Control Victoria

Responsible minister	Minister for Casino, Gaming and Liquor Regulation
Portfolio department	Department of Justice and Community Safety
Year of establishment	2022
Enabling Act	Liquor Control Reform Act 1998
Statement of Expectations (SOE)	www.vic.gov.au/sites/default/files/2023-08/Ministerial-statement-of-expectations-victorian-liquor-commission.pdf

Operational information

	2023-24	2022-23
Total staff (FTE)	–	–
Number of Indigenous staff	–	–

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Permanent licensing Temporary licensing Responsible Service of Alcohol certificate
Total number of regulated parties ¹³	24 179

¹³ This figure refers to the number of permanent liquor licences issued, and does not include temporary liquor licences and RSA certificates.

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Liquor Control Reform Act 1998 Liquor Control Reform Regulations 2023 Liquor Control Reform (Prohibited Supply) Regulations 2015 Liquor Control Reform (Wholesale Liquor Supply Information) Regulations 2015 Liquor Control Reform (Prescribed Class of Premises) Regulations 2018
Number of Acts administered	1
Number of sets of regulations administered	4

Parks Victoria

Parks Victoria is a statutory authority that is responsible for managing more than 4 million hectares making up 18 per cent of Victoria’s landmass, 75 per cent of Victoria’s wetlands and 70 per cent of Victoria’s coastline.

Parks Victoria

Responsible minister	
	Minister for Environment Minister for Ports and Freight
Portfolio department	
	Department of Energy, Environment, and Climate Action
Year of establishment	
	1998
Enabling Act	
	Parks Victoria Act 2018
Statement of Expectations (SOE)	
	-

Operational information

	2023-24	2022-23
Total staff (FTE)	880.2	1003.8
Number of Indigenous staff	0	-
Total income	\$338 million	\$443 million
Total expenses	\$282 million	\$306 million

Regulatory overview

Regulatory activities undertaken	
	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	
	-

Total number of regulated parties across permissions -

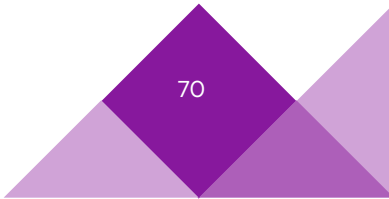
Legislation and subordinate legislation administered



Legislation and subordinate legislation administered -

Number of Acts administered -

Number of sets of regulations administered -



Police Registration and Services Board

The Police Registration and Services Board (PRSB) is an independent statutory body established by the *Victoria Police Act 2013* whose functions are registration, professional standards and review and tribunal functions. Registration is intended to ensure:

- only suitable persons are re-appointed to Victoria Police
- there is a system to support police to leave Victoria Police, work elsewhere, and return.

Greater mobility and career options reduces the permanent loss of capability and experience, and supports police to return with new skills, ideas and ways of working.

Police Registration and Services Board

Responsible minister	Minister for Police
Portfolio department	Department of Justice and Community Safety
Year of establishment	2013
Enabling Act	Victoria Police Act 2013
Statement of Expectations (SOE)	–

Operational information

	2023-24	2022-23
Total staff (FTE)	4	4
Number of Indigenous staff	1	–

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Registration of former Victoria Police officers
Total number of regulated parties across permissions	297

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Victoria Police Act 2013 – Part 6 Victoria Police Regulations 2024
Number of Acts administered	1
Number of sets of regulations administered	1

Portable Long Service Authority

The Portable Long Service Authority's goal is to administer an effective portable long service leave scheme for the covered sectors through prudent, sustainable investment while supporting all stakeholders – including employers and workers alike – as well as educating and enforcing every stakeholder's role and interest in the Scheme.

Portable Long Service Authority

Responsible minister	Minister for Industrial Relations
Portfolio department	Department of Treasury and Finance
Year of establishment	2018
Enabling Act	Long Service Benefits Portability Act 2018
Statement of Expectations (SOE)	–

Operational information

	2023-24	2022-23
Total staff (FTE)	62.8	50.8
Number of Indigenous staff	1	–
Total income	\$203 million	\$147 million
Total expenses	\$177 million	\$129 million

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Registered employers Registered worker
Total number of regulated parties across permissions	359 316

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Long Service Benefits Portability Act 2018 Long Service Benefits Portability Regulations 2020
Number of Acts administered	1
Number of sets of regulations administered	1

Ports Victoria

Ports Victoria is a Victorian Government statutory authority whose role is to provide safe, fair and efficient access to Victoria's commercial ports through the provision of marine navigation services.

Ports Victoria

Responsible minister	Minister for Ports and Freight
Portfolio department	Department of Transport and Planning
Year of establishment	2021
Enabling Act	Transport Integration Act 2010
Statement of Expectations (SOE)	-

Operational information

	2023-24	2022-23
Total staff (FTE)	84	77
Number of Indigenous staff	-	-
Total income	\$60 million	\$52 million
Total expenses	\$54 million	\$42 million

Regulatory overview

Regulatory activities undertaken	-
Highest volume permissions administered	-
Total number of regulated parties across permissions	-

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Transport Integration Act 2010 Marine Safety Act 2010 Port Management Act 1995
Number of Acts administered	3
Number of sets of regulations administered	-

PrimeSafe

PrimeSafe regulates the safe production and transportation of meat, poultry and seafood products. This is done by issuing licences to meat and seafood businesses and supporting businesses to meet food safety standards, and the prosecution of businesses that consistently fail to comply with their licences.

PrimeSafe

Responsible minister	Minister for Agriculture
Portfolio department	Department of Energy, Environment and Climate Action
Year of establishment	2003
Enabling Act	Seafood Safety Act 2003 Meat Industry Act 1993
Statement of Expectations (SOE)	www.primesafe.vic.gov.au/wp-content/uploads/2024/03/PrimeSafe-Statement-of-Expectations.pdf

Operational information

	2023-24	2022-23
Total staff (FTE)	13	13.6
Number of Indigenous staff	0	–
Total income	\$3.6 million	\$3.5 million
Total expenses	\$3.7 million	\$4.0 million

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Meat transport vehicle licence Retail butcher shop licence

Seafood processing facilities
Seafood retailers
Further meat processing facilities licence

Total number of regulated parties across permissions	2 556
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Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Seafood Safety Act 2003 Meat Industry Act 1993 Seafood Safety Regulations 2024 Meat Industry Regulations 2015
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Number of Acts administered	2
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Number of sets of regulations administered	2
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Professional Boxing and Combat Sports Board

The Professional Boxing and Combat Sports Board regulates professional boxing and combat sports in Victoria on behalf of the Minister for Tourism, Sport and Major Events. The regulator's objectives are to promote contestant safety, uphold integrity and reduce the risk of malpractice.

Professional Boxing and Combat Sports Board

Responsible minister	Minister for Tourism, Sport and Major Events
Portfolio department	Department of Jobs, Skills, Industry and Regions
Year of establishment	1985
Enabling Act	Professional Boxing and Combat Sports Act 1985
Statement of Expectations (SOE)	djsir.vic.gov.au/__data/assets/pdf_file/0008/2289680/Statement-of-expectations.pdf

Operational information

	2023-24	2022-23
Total staff (FTE)	6.7	5
Number of Indigenous staff	0	–

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Registrations Licence Permit
Total number of regulated parties across permissions	2 065

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Professional Boxing and Combat Sports Act 1985 Professional Boxing and Combat Sports Regulations 2018
Number of Acts administered	1
Number of sets of regulations administered	1

Racing Integrity Commissioner

A statutory office that provides independent assurance about the integrity processes and systems of Racing Victoria Limited (RVL), Harness Racing Victoria (HRV) and Greyhound Racing Victoria (GRV) – the Victorian racing regulators – primarily through the conduct of audits, investigations and own motion inquiries.

The Racing Integrity Commissioner

Responsible minister	Minister for Racing
Portfolio department	Department of Justice and Community Safety
Year of establishment	2010
Enabling Act	Racing Act 1958
Statement of Expectations (SOE)	-

Operational information

	2023-24	2022-23
Total staff (FTE)	7	9
Number of Indigenous staff	0	-

Regulatory overview

Regulatory activities undertaken	Education and guidance Monitoring compliance
Highest volume permissions administered	-
Total number of regulated parties across permissions	-

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Racing Act 1958
Number of Acts administered	1
Number of sets of regulations administered	0

Recycling Victoria

Recycling Victoria (RV) is leading Victoria's transition to a circular economy. Recycling Victoria's objectives are to:

- contribute to a strong and robust circular economy
- increase resilience of the Victorian waste and resource recovery system
- enable sector investment and growth
- build system capacity and capability.

Recycling Victoria

Responsible minister	Minister for Environment
Portfolio department	Department of Energy, Environment and Climate Action
Year of establishment	2022
Enabling Act	Circular Economy (Waste Reduction and Recycling) Act 2021
Statement of Expectations (SOE)	–

Operational information

	2023-24	2022-23
Total staff (FTE)	75.8	83
Number of Indigenous staff	0	-

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Waste to Energy Scheme Licence (for existing operators) Determination of first supplier Approval of suitable eligible containers

Total number of regulated parties across permissions 814

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Circular Economy (Waste Reduction and Recycling) Act 2021 Circular Economy (Waste Reduction and Recycling) (Container Deposit Scheme) Regulations 2022 Circular Economy (Waste Reduction and Recycling) (Waste to Energy Scheme) Regulations 2023 Circular Economy (Waste Reduction and Recycling) (Risk, Consequence and Contingency Plans and Other Matters) Regulations 2023
Number of Acts administered	1
Number of sets of regulations administered	3

Resources Victoria – Earth Resources Regulator

The Earth Resources Regulator regulates Victoria’s exploration, mining, quarrying, petroleum, recreational prospecting and other earth resource activities. Extracting earth resources requires careful regulation to identify and manage risks, while supporting responsible operators and the jobs they generate.

The regulator’s role is to ensure earth resources activities are conducted safely to protect people, property, infrastructure and the environment across the whole resource life cycle – from the earliest exploration activity through to extraction and final site closure.

Resources Victoria assess and authorise earth resource projects that create business and job opportunities, particularly in rural and regional areas of Victoria. It enforces laws to ensure that mine, quarry and petroleum operators fulfil their obligations to safeguard the community and environment.

Resources Victoria – Earth Resources Regulator

Responsible minister	Minister for Energy and Resources
Portfolio department	Department of Energy, Environment and Climate Action
Year of establishment	2023
Enabling Act	Mineral Resources (Sustainable Development) Act 1990 Petroleum Act 1998 Offshore Petroleum and Greenhouse Gas Storage Act 2010 Geothermal Energy Resources Act 2005 Geothermal Gas Geological Sequestration Act 2008
Statement of Expectations (SOE)	–

Operational information

	2023-24	2022-23
Total staff (FTE)	95.5	109.6
Number of Indigenous staff	–	–

Regulatory overview

Regulatory activities undertaken	Education and guidance Permissions and approvals
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	Monitoring compliance Enforcement
Highest volume permissions administered	Work Authority Exploration Licence Mining Licence Retention Licence Prospecting Licence
Total number of regulated parties across permissions	757

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Mineral Resources (Sustainable Development) Act 1990 Mineral Resources (Sustainable Development) (Mineral Industries) Regulations (2019) Mineral Resources (Sustainable Development) (Extractive Industries) Regulations 2019 Petroleum Act 1998 Petroleum Regulations 2021 Offshore Petroleum and Greenhouse Gas Storage Act 2010 Offshore Petroleum and Greenhouse Gas Storage Regulations 2021 Geothermal Energy Resources Act 2005 Geothermal Energy Resources Regulations 2016 Greenhouse Gas Geological Sequestration Act 2008 Greenhouse Gas Geological Sequestration Regulations 2009 Greenhouse Gas Geological Sequestration (Exemption) Regulations 2018 Mines (Aluminium Agreement) Act 1961 Underseas Mineral Resources Act 1963 Extractive Industries (Lysterfield) Act 1986 Nuclear Activities (Prohibitions) Act 1983
Number of Acts administered	9
Number of sets of regulations administered	7

Safe Transport Victoria

Safe Transport Victoria works with the industry and community to achieve safe transport outcomes in the commercial passenger vehicle, bus and maritime industries. We keep safety front and centre for all people using and operating transport whether they are on the road or in the water.

Safe Transport Victoria's key objectives include enforcing safety standards, providing industry education, supporting disability access and partnering with the industry and community to deliver a safe, inclusive and integrated transport system.

Safe Transport Victoria

Responsible minister	Minister for Public and Active Transport Minister for Ports and Freight Minister for Roads and Road Safety Minister for Outdoor Recreation
Portfolio department	Department of Transport and Planning
Year of establishment	2022
Enabling Act	Transport Integration Act 2010
Statement of Expectations (SOE)	–

Operational information

	2023-24	2022-23
Total staff (FTE)	134	151.3
Number of Indigenous staff	1	–
Total income	\$173 million	\$163 million
Total expenses	\$170 million	\$157 million

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Maritime boating licences Maritime vessel registration Commercial passenger vehicle driver accreditation Commercial passenger vehicle registration Bus operator accreditation
Total number of permissions	812 668

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Transport Integration Act 2010 Commercial Passenger Vehicle Industry Act 2017 Commercial Passenger Vehicle Industry Regulations 2018 Commercial Passenger Vehicle Industry (Infringements) Regulations 2018 Transport (Compliance and Miscellaneous) Act 1983 Road Safety Act 1986 Road Safety (Driving Instructors) Regulations 2020 Road Safety (General) Regulations 2019 Road Safety (Vehicles) Interim Regulations 2020 Road Safety Road Rules 2017 Bus Safety Act 2009 Bus Safety Regulations 2020 Marine Safety Act 2010 Marine Safety Regulations 2023 Marine Safety (Fees) Regulations 2021 Transport (Safety Schemes Compliance and Enforcement) Act 2014
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Number of Acts administered 7

Number of sets of regulations administered 9

Social Services Regulator

The Social Services Regulator is an independent statutory authority established under the Social Services Regulation Act 2021 to:

- strengthen protections for social services users to prevent harm, abuse and neglect;
- make sure service users have safety, agency and dignity;
- support safe and effective social services delivery; and
- help providers build a culture of continuous quality improvement.

Social Services Regulator

Responsible minister	Minister for Children Minister for Disability
Portfolio department	Department of Families, Fairness and Housing
Year of establishment	2024
Enabling Act	Social Services Regulation Act 2021
Statement of Expectations (SOE)	https://www.vic.gov.au/ministerial-statement-expectation

Operational information¹⁴

	2023-24	2022-23
Total staff (FTE)	71	–
Number of Indigenous staff	2	–

¹⁴ Some operational data has not been provided as the Social Services Regulator was established at the start of the 2024-25 financial year.

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Registration under the Social Services Regulation Act 2021
Total number of regulated parties across permissions	329

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Social Services Regulation Act 2021 Child Wellbeing and Safety Act 2005 – Part 6 Social Services Regulations 2023 Social Services (Supported Residential Services) Regulations 2024 Social Services Regulation Transitional Regulations 2023
Number of Acts administered	2
Number of sets of regulations administered	3

State Revenue Office

The State Revenue Office (SRO) supports the Victorian Government's revenue management functions as a division of the Department of Treasury and Finance. The SRO provides customers with quality revenue management services which are fair, efficient and deliver benefits to all Victorians.

State Revenue Office

Responsible minister	
Treasurer	
Portfolio department	
Department of Treasury and Finance	
Year of establishment	
1992	
Enabling Act	
See list of legislation administered below	
Statement of Expectations (SOE)	
–	

Operational information¹⁵

	2023-24	2022-23
Total staff (FTE)	895	807
Number of Indigenous staff	8	–
Total income	\$223 million	\$181 million
Total expenses	\$219 million	\$171 million

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Monitoring compliance Enforcement
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¹⁵ The State Revenue Office is not subject to the Standing Directions 2018 under the *Financial Management Act 1994*, however publishes financial data in their annual review on their website.

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	<p>Back To Work Act 2015</p> <p>Business Franchise (Petroleum Products) Act 1979</p> <p>Commercial and Industrial Property Tax Reform Act 2024</p> <p>Commercial Passenger Vehicle Industry Act 2017</p> <p>Congestion Levy Act 2005</p> <p>Duties Act 2000</p> <p>Fire Services Property Levy Act 2012</p> <p>First Home Owner Grant and Home Buyer Schemes Act 2000</p> <p>First Home Owner Grant Regulations 2021</p> <p>First Home Owner Grant and Home Buyer Schemes Regulations 2021</p> <p>Gambling Taxation Act 2023</p> <p>Land Tax Act 2005</p> <p>Land Tax Regulations 2015</p> <p>Liquor Control Reform Act 1998 (liquor subsidy)</p> <p>Livestock Disease Control Act 1994 (livestock duty)</p> <p>Payroll Tax Act 2007</p> <p>Planning and Environment Act 1987</p> <p>Short Stay Levy Act 2024</p> <p>Taxation Administration Act 1997</p> <p>Taxation Administration Regulations 2017</p> <p>Taxation (Interest on Overpayments) Act 1986</p> <p>Unclaimed Money Act 2008</p> <p>Unclaimed Money Regulations 2019</p> <p>Water Act 1989</p> <p>Windfall Gains Tax Act 2021</p>
Number of Acts administered	20
Number of sets of regulations administered	5

Surveyors Registration Board of Victoria

The Surveyors Registration Board of Victoria ensures the community can rely on competent, professional cadastral surveyors and have confidence in Victoria's property ownership system.

Surveyors Registration Board of Victoria

Responsible minister	Minister for Planning
Portfolio department	Department of Transport and Planning
Year of establishment	2006
Enabling Act	Transport Integration Act 2010
Statement of Expectations (SOE)	–

Operational information

	2023-24	2022-23
Total staff (FTE)	4	2.6
Number of Indigenous staff	–	–
Total income	\$780 000	\$800 000
Total expenses	\$710 000	\$630 000

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Licensed Surveyor – Practising Licensed Surveyor – Non-Practising
Total number of permissions	501

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Surveying Act 2004 Surveying (Registration Fees) Regulations 2025
Number of Acts administered	1
Number of sets of regulations administered	1

Tobacco Licensing Victoria

The objectives of the tobacco business licensing scheme are to regulate the lawful supply of tobacco in Victoria to:

- prohibit the retail and wholesale sale (and offering for sale) of tobacco products by any person other than a holder of a licence granted under the *Tobacco Amendment (Tobacco Retailer and Wholesaler Licensing Scheme) Act 2024*.
- safeguard the suitability of licensed retailers and wholesalers of tobacco products
- minimise and mitigate the risks associated with the sale (and offering for sale) of tobacco products by enabling the imposition of conditions on licences
- provide sufficient powers to enable efficient and effective regulatory oversight.

Tobacco Licensing Victoria commenced operations on 1 July 2025, and as such, operational information and permissions data is not available.

Tobacco Licensing Victoria

Responsible minister	Minister for Casino, Gaming and Liquor Regulation
Portfolio department	Department of Justice and Community Safety
Year of establishment	2025
Enabling Act	Tobacco Act 1987 ¹⁶
Statement of Expectations (SOE)	-

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Licence (Wholesale) Licence (Retail)
Total number of regulated parties across permissions	N/A

¹⁶ As amended by the Tobacco Amendment (Tobacco Retailer and Wholesaler Licensing Scheme) Act 2024

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Tobacco Act 1987 (in part) Tobacco Regulations 2017 ¹⁷
Number of Acts administered	1
Number of sets of regulations administered	1

¹⁷ As amended by the Tobacco Amendment (Retailer and Wholesaler Licensing Scheme) Regulations 2025.

Veterinary Practitioners Registration Board of Victoria

The Veterinary Practitioners Registration Board of Victoria protects the public – reducing risks to the health and safety of the public and the health and welfare of animals, by providing for the registration of veterinary practitioners and investigations into the professional conduct and fitness to practise of registered veterinary practitioners.

Veterinary Practitioners Registration Board of Victoria

Responsible minister	Minister for Agriculture
Portfolio department	Department of Energy, Environment and Climate Action
Year of establishment	1997
Enabling Act	Veterinary Practice Act 1997
Statement of Expectations (SOE)	www.vetboard.vic.gov.au/VPRBV/VPRBV/Statement_of_Expectations.aspx

Operational information

	2023-24	2022-23
Total staff (FTE)	7.9	7.5
Number of Indigenous staff	0	–
Total income	\$2.6 million	\$2.1 million
Total expenses	\$2.3 million	\$1.9 million

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	General registration Specific registration Non-practising registration Specialist registration
Total number of regulated parties across permissions	4 091

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Veterinary Practice Act 1997 Veterinary Practice Regulations 2018
Number of Acts administered	1
Number of sets of regulations administered	1

Victoria Police – Licensing and Regulation Division

The Licensing and Regulation Division (LRD) of Victoria Police works to ensure that people engaged with the firearms, private security and weapons industries are fit and proper and are enabled to engage with their obligations under the relevant Act, by working with stakeholders to support compliance and to identify opportunities for improvement and efficiency.

The objectives of the Licensing and Regulation Division (LRD) are to employ a risk-based approach to compliance and enforcement to support lawful operators to work in a way that promotes safety and integrity for the community.

Victoria Police – Licensing and Regulation Division (LRD)

Responsible minister	Minister for Police
Portfolio department	Department of Justice and Community Safety
Year of establishment	1990
Enabling Act	Control of Weapons Act 1990 Firearms Act 1996 Private Security Act 2004
Statement of Expectations (SOE)	www.police.vic.gov.au/sites/default/files/2024-09/Minister-Signed-Letter-to-Chief-Commissioner-2023-25-Statement-of-expectations.pdf

Operational information

	2023-24	2022-23
Total staff (FTE)	65	65
Number of Indigenous staff	1	–

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
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Highest volume permissions administered	Firearm licences Private security licence and registration Firearm permits Chief Commissioner of Police weapons approvals
Total number of regulated parties across permissions	280 196

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Control of Weapons Act 1990 Control of Weapons Regulations 2021 Firearms Act 1996 Firearms Regulations 2018 Private Security Act 2004 Private Security Regulations 2016
Number of Acts administered	3
Number of sets of regulations administered	3

Victorian Building Authority

As the key building and plumbing regulator in Victoria, the Victorian Building Authority's (VBA) role is to prioritise consumers, the people who live, work, and occupy buildings across Victoria and to increase their confidence in the building industry. The VBA regulates for better consumer protection and is committed to safety, compliance, and buildings that last.

From 1 July 2025, the VBA became part of the Building and Plumbing Commission (BPC).

Victorian Building Authority

Responsible minister	Minister for Housing and Building
Portfolio department	Department of Transport and Planning
Year of establishment	2013
Enabling Act	Building Act 1993
Statement of Expectations (SOE)	www.vba.vic.gov.au/__data/assets/pdf_file/0018/173007/Ministers-SoE-2023-VBA.pdf

Operational information

	2023-24	2022-23
Total staff (FTE)	491.1	502.2
Number of Indigenous staff	8	–
Total income	\$108 million	\$114 million
Total expenses	\$107 million	\$105 million

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Building permits Building registrations Plumbing registrations and licences
Total number of regulated parties across permissions ¹⁸	66 776

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Building Act 1993 Building Regulations 2018 Plumbing Regulations 2018 Construction Industry Security of Payment Act 2002
Number of Acts administered	2
Number of sets of regulations administered	2

¹⁸ The total number of regulated parties across permissions does not include building permits, which apply to buildings rather than individuals or entities.

Victorian Curriculum and Assessment Authority

The Victorian Curriculum and Assessment Authority (VCAA) provide curriculum, assessment and reporting for all Victorian students, schools and providers by developing and implementing the:

- Victorian Early Years Learning and Development Framework (VEYLDF)
- Victorian Curriculum F–10
- Victorian Certificate of Education (VCE)
- Victorian Pathways Certificate (VPC)
- Vocational Education and Training (VET)
- Vocational Assessment Program – Literacy and Numeracy (NAPLAN)
- Digital Assessment Library (DAL)
- VCE external assessments including the General Achievement Test (GAT) and VCE and VPC results.

Victorian Curriculum and Assessment Authority

Responsible minister	Minister for Education
Portfolio department	Department of Education
Year of establishment	2001
Enabling Act	Victorian Curriculum and Assessment Authority Act 2000
Statement of Expectations (SOE)	–

Operational information

	2023-24	2022-23
Total staff (FTE)	236	232.6
Number of Indigenous staff	0	–
Total income	\$113 million	\$99 million
Total expenses	\$99 million	\$98 million

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Permission to deliver VCE and/or VPC studies VCE Offshore Licence Agreements
Total number of regulated parties across permissions	701

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Education and Training Reform Act 2006 Education and Training Reform Regulations 2017
Number of Acts administered	1
Number of sets of regulations administered	1

Victorian Disability Worker Commission and Disability Worker Registration Board of Victoria

The Victorian Disability Worker Commission (the Commission) and the Disability Worker Registration Board of Victoria (the Board) together regulate disability workers who provide services to people with disability in Victoria under the Disability Worker Regulation Scheme (the Scheme). The Scheme's objective is to promote the quality, safety, responsiveness and sustainability of the disability workforce by:

- the voluntary registration of disability workers
- the regulation of unregistered and registered disability workers
- strengthening the safeguards for people with disability who access disability services and broadening avenues for complaint
- facilitating access by people with disability to information and services provided by the disability workforce
- encouraging innovation and quality improvement in the education and training of the disability workforce.

The Victorian Disability Worker Commissioner (the Commissioner) is the head of the Commission. The Commissioner regulates the conduct of unregistered disability workers and has the power to prohibit a worker from practising in Victoria. The Board registers disability workers who meet certain standards set by the Board and regulates the conduct of these registered workers.

The Commission supports the Commissioner and Board. The Commission also deals with complaints and notifications about unregistered and registered disability workers and can investigate their conduct. It also communicates to the public about disability workers and maintains the Board's register of registered workers and the Commission's register of prohibited workers.

Victorian Disability Worker Commission and Disability Worker Registration Board of Victoria

Responsible minister	Minister for Disability
Portfolio department	Department of Families, Fairness and Housing
Year of establishment	2019
Enabling Act	Disability Service Safeguards Act 2018
Statement of Expectations (SOE)	Commission: www.vdwc.vic.gov.au/sites/default/files/2022-06/SOE%20-%20VDWC%20and%20Commissioner.pdf Board: www.vdwc.vic.gov.au/sites/default/files/2022-06/SOE%20-%20DWRBV.pdf

Operational information

	2023-24	2022-23
Total staff (FTE)	51.2	38.2
Number of Indigenous staff	0	–
Total income	\$11 million	\$10 million
Total expenses	\$11 million	\$10 million

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Permissions administered	Disability worker registration
Total number of regulated parties across permissions	754

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Disability Service Safeguards Act 2018 Disability Service Safeguards Regulations 2020
Number of Acts administered	1
Number of sets of regulations administered	1

Victorian Equal Opportunity and Human Rights Commission

The Victorian Equal Opportunity and Human Rights Commission's (VEOHRC) role is to protect human rights, and to promote fair treatment for all Victorians and advocate for a diverse and inclusive state. The Victorian Equal Opportunity and Human Rights Commission works with government, the public sector, community organisations and individuals to create a fairer, safer Victoria.

Victorian Equal Opportunity and Human Rights Commission

Responsible minister	Attorney-General
Portfolio department	Department of Justice and Community Safety
Year of establishment	1977
Enabling Act	Equal Opportunity Act 2010
Statement of Expectations (SOE)	–

Operational information

	2023-24	2022-23
Total staff (FTE)	49.6	48.4
Number of Indigenous staff	2	–
Total income	\$11 million	\$10 million
Total expenses	\$10 million	\$11 million

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Enforcement ¹⁹
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¹⁹ In addition to the regulatory activities listed, the Commission also provides dispute resolution services.

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Equal Opportunity Act 2010 Racial and Religious Tolerance Act 2001 Charter of Human Rights and Responsibilities Act 2006 Change or Suppression (Conversion) Practices Prohibition Act 2021
Number of Acts administered	4
Number of sets of regulations administered	0

Victorian Fisheries Authority

The Victorian Fisheries Authority (VFA) is an independent statutory authority established to effectively manage Victoria's fisheries resources. The VFA's aim is:

- to promote sustainability and responsibility in fishing and fishing-related activities in Victoria
- to promote sustainability and responsibility in boating and boating-related activities in Victoria
- to optimise the social, cultural and economic benefits of the fisheries sectors
- to optimise the social, cultural and economic benefits of recreational boating and the recreational boating sector
- to support the development of recreational fishing
- to support the development of commercial fishing and aquaculture
- to support the development of recreational boating and access to waterways
- to work cooperatively with fisheries management bodies in other states, in territories and the Commonwealth
- to perform its functions and exercise its powers in any manner it considers best achieves its objectives.

Victorian Fisheries Authority

Responsible minister	Minister for Outdoor Recreation
Portfolio department	Department of Jobs, Skills, Industry and Regions
Year of establishment	2016
Enabling Act	Victorian Fisheries Act 2016
Statement of Expectations (SOE)	vfa.vic.gov.au/__data/assets/pdf_file/0006/1069773/Signed-Ministers-Statement-of-Expectations-VFA-2024.pdf

Operational information

	2023-24	2022-23
Total staff (FTE)	172.5	185.6
Number of Indigenous staff	4	–
Total income	\$74 million	\$76 million
Total expenses	\$74 million	\$78 million

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Recreational Fishing Licence Commercial Fishing Licence Aquaculture licence Permits (includes General Permits, Noxious Aquatic Species permits and Protected Aquatic Biota permits) Commercial fishing boat registration
Total number of regulated parties across permissions	Over 1 000 000

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Victorian Fisheries Authority Act 2016 Fisheries Act 1995 Fisheries Regulations 2019 Fisheries (Fees, Royalties and Levies) Regulations 2017 Conservation, Forests and Lands (Fisheries Infringement Notices) Regulations 2020
Number of Acts administered	2
Number of sets of regulations administered	3

Victorian Gambling and Casino Control Commission

The Victorian Gambling and Casino Control Commission (VGCCC) is the independent regulator of Victoria's gambling industry, who maintains and administers systems for the licensing, supervision and control of gambling businesses and casinos, for the purpose of:

- ensuring that the management and operation of gambling businesses and casinos remain free from criminal influence and exploitation through oversight of those gambling businesses and casinos and liaison with other regulatory agencies
- ensuring that gambling conducted or operated by a gambling business and gaming and betting in a casino are conducted or operated honestly
- reducing gambling harm experienced by patrons of gambling businesses and casinos
- minimising gambling harm.

Victorian Gambling and Casino Control Commission

Responsible minister	Minister for Casino, Gaming and Liquor Regulation
Portfolio department	Department of Justice and Community Safety
Year of establishment	2022
Enabling Act	Victorian Gambling and Casino Control Commission Act 2011
Statement of Expectations (SOE)	www.vgccc.vic.gov.au/about-vgccc/ministers-expectations

Operational information

	2023-24	2022-23
Total staff (FTE)	194.8	152.6
Number of Indigenous staff	0	–
Total income	\$47 million	\$38 million
Total expenses	\$48 million	\$38 million

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Casino special employee licence Gambling industry employee licence Venue operator licence Community and charitable organisation registration Community and charitable gaming permits
Total number of regulated parties across permissions	30 155

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	<p>Legislation</p> <ul style="list-style-type: none">• Gambling Regulation Act 2003• Casino Control Act 1991• Casino (Management Agreement) Act 1993• Casino Legislation Amendment (Royal Commission Implementation and Other Matters) Act 2022• Gambling Taxation Act 2023• Racing Act 1958• Victorian Gambling and Casino Control Commission Act 2011 <p>Regulations</p> <ul style="list-style-type: none">• Gambling Regulations 2015• Gambling Regulation (Pre-commitment and Loyalty Scheme) Regulations 2014• Casino Control Regulations 2023• Casino Control (Fees) Regulations 2015 (Vic) <p>Other legislative instruments</p> <ul style="list-style-type: none">• Ministerial Direction – Criteria for Determination of Downtime at the casino – 21 December 2023
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- Ministerial Direction – Responsible Gambling Code of Conduct for Casino Operators – 31 March 2023
- Ministerial Direction – Wagering & Betting – Advertising – 24 March 2023
- Ministerial Direction – Wagering & Betting Harm Minimisation – 6 July 2022
- Commission Rules – Casino – Gaming Machine Rules under s3.5.23(3) of the Gambling Regulation Act 2003 – 28 April 2022
- Ministerial Direction – Gaming Venue Operators – Responsible Gambling Code of Conduct – 21 February 2020
- Ministerial Direction – Keno – Harm Minimisation – 14 April 2022
- Ministerial Direction – Relevant Persons – Responsible Gambling Code of Conduct – 17 September 2018
- Ministerial Direction – Gaming – Self exclusion program – 17 September 2018
- Ministerial Order – Gaming Machine Caps and Limits – 20 September 2017
- Ministerial Order – Minor Gaming – Community benefit statement – 28 June 2012
- Commission Rules – Minor Gaming – Rules of Bingo – 11 November 2010
- Commission Rules – Venue Operators – Conduct of Gaming and Gaming machine areas under s3.5.23(1) of Gambling Regulation Act 2003 – 21 February 2007

Number of Acts administered	7
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Number of sets of regulations administered	4
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Victorian Institute of Teaching

The Victorian Institute of Teaching (VIT) is an independent statutory authority for the teaching profession, whose primary function is to regulate members of the teaching profession to ensure quality teaching and provide for the safety and wellbeing of children.

Victorian Institute of Teaching

Responsible minister	Minister for Education
Portfolio department	Department of Education
Year of establishment	2002
Enabling Act	Victorian Institute of Teaching Act 2001
Statement of Expectations (SOE)	www.vit.vic.edu.au/media/1273

Operational information

	2023-24	2022-23
Total staff (FTE)	114.6	96.9
Number of Indigenous staff	–	
Total income	\$23 million	\$20 million
Total expenses	\$21 million	\$20 million

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Teacher registration
Total number of regulated parties across permissions	153 298

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Victorian Institute of Teaching Act (2001) Education and Training Reform Act (2006)
Number of Acts administered	1
Number of sets of regulations administered	1

Victorian Legal Admissions Board

The Victorian Legal Admissions Board is a statutory body which performs functions associated with the admission of lawyers in Victoria.

Victorian Legal Admissions Board

Responsible minister	Attorney General
Portfolio department	Department of Justice and Community Safety
Year of establishment	2014
Enabling Act	Legal Profession Uniform Law Application Act 2014
Statement of Expectations (SOE)	https://www.lawadmissions.vic.gov.au/policies-and-reports

Operational information

	2023-24	2022-23
Total staff (FTE)	12	12
Number of Indigenous staff	0	–

Regulatory overview

Regulatory activities undertaken	Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Legal Admissions
Total number of regulated parties across permissions	–

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Legal Profession Uniform Law Application Act 2014
Number of Acts administered	1
Number of sets of regulations administered	0

Victorian Legal Services Board and Commissioner

The Victorian Legal Services Board and Commissioner (VLSB+C) are independent statutory authorities responsible for the regulation of the legal profession in Victoria. The Victorian Legal Services Board & Commissioner's three strategic objectives are to:

- protect and empower consumers
- improve legal practice and ethics
- improve access to justice.

Victorian Legal Services Board & Commissioner

Responsible minister	Attorney-General
Portfolio department	-
Year of establishment	2015
Enabling Act	Legal Profession Uniform Law Application Act 2014
Statement of Expectations (SOE)	-

Operational information

	2023-24	2022-23
Total staff (FTE)	195.2	142
Number of Indigenous staff	0	-
Total income	\$307 million	\$241 million
Total expenses	\$133 million	\$75 million

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Licence to practice as an Australian lawyer
Total number of regulated parties across permissions	28 831

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	<p>The VLSB+C administers rules made by the Legal Services Council.</p> <p>Rules administered</p> <ul style="list-style-type: none">• Legal Profession Uniform General Rules 2015• Legal Profession Uniform Admission Rules 2014• Legal Profession Uniform Conduct (Barristers) Rules 2015• Legal Profession Uniform Continuing Professional Development (Barristers) 2015• Legal Profession Uniform Law Australian Solicitors' Conduct Rules 2015• Legal Profession Uniform Legal Practice (Solicitors) Rules 2015• Legal Profession Uniform Continuing Professional Development (Solicitors) Rules 2015
Number of Acts administered	0
Number of sets of regulations administered	0

Victorian Pharmacy Authority

The Victorian Pharmacy Authority (VPA) regulates the ownership and operation of pharmacies and pharmacy departments to protect the public by ensuring:

- pharmacy businesses are owned, controlled and operated only by registered pharmacists
- pharmacy premises meet minimum requirements and are fit for purpose.

Victorian Pharmacy Authority

Responsible minister	Minister for Health
Portfolio department	Department of Health
Year of establishment	2010
Enabling Act	Pharmacy Regulation Act 2010
Statement of Expectations (SOE)	pharmacy.vic.gov.au/wordpress/wp-content/uploads/2024/03/BAC-BR-18471-Signed-Victorian-Pharmacy-Authority-Statement-of-Expectations.pdf

Operational information

	2023-24	2022-23
Total staff (FTE)	9	7.7
Number of Indigenous staff	0	–
Total income	\$2.2 million	\$2.1 million
Total expenses	\$2.1 million	\$1.9 million

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Pharmacy business licence Registration of premises (pharmacies, department and depots)
Total number of regulated parties across permissions	3 906

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Pharmacy Regulation Act 2010
Number of Acts administered	1
Number of sets of regulations administered	0

Victorian Registration and Qualifications Authority

The Victorian Registration and Qualifications Authority (VRQA) regulates learning outcomes to eliminate or minimise harm. For the VRQA, harm includes physical, psychological, emotional and financial harms, and reductions in individual and societal benefits of education and training. The VRQA seeks to eliminate or minimise harm and the risk of harm to children, students, apprentices and trainees receiving education and training services within its scope of regulation.

Victorian Registration and Qualifications Authority

Responsible minister	Minister for Education Minister for Skills and TAFE Minister for Economic Growth and Jobs
Portfolio department	Department of Education
Year of establishment	2007
Enabling Act	Education and Training Reform Act 2006
Statement of Expectations (SOE)	www2.vrqa.vic.gov.au/sites/default/files/2023-10/VRQA-Statement-of-expectations-November-2022.pdf

Operational information

	2023-24	2022-23
Total staff (FTE)	92.2	77.7
Number of Indigenous staff	0	–
Total income	\$19 million	\$19 million
Total expenses	\$20 million	\$19 million

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Registered schools Training Contracts (Apprentices and Trainees) Registration Employer Approvals (Apprenticeship and Traineeships) Registered training organisations Home schooling registration (children)
Total number of regulated parties across permissions	117 459

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Education and Training Reform Act 2006 Education and Training Reform Regulations 2017 Education Services for Overseas Students Act 2000 National Code of Practice for Providers of Education and Training to Overseas Students 2018 (Commonwealth) Child Wellbeing and Safety Act 2005
Number of Acts administered	3
Number of sets of regulations administered	2

Victorian Small Business Commission

The Victorian Small Business Commission's goal is to create a fair and competitive environment for Victorian small business to operate, grow and prosper, through:

- dispute resolution
- advocacy
- monitoring.

Victorian Small Business Commission

Responsible minister	Minister for Small Business
Portfolio department	Department of Jobs, Skills, Industry and Regions
Year of establishment	2004
Enabling Act	Small Business Commission Act 2017
Statement of Expectations (SOE)	www.vsbcc.vic.gov.au/wp-content/uploads/2019/06/Minister-statement-of-expectations.pdf

Operational information²⁰

	2023-24	2022-23
Total staff (FTE)	8.2	19.6
Number of Indigenous staff	0	–
Total income	\$2.8 million	\$4.1 million
Total expenses	\$2.8 million	\$4.1 million

Regulatory overview

Regulatory activities undertaken	Education and guidance Monitoring compliance Enforcement
Highest volume permissions administered	Waiver Certificate under Retail Leases Act 2003

²⁰ The Victorian Small Business Commission is not subject to the Standing Directions 2018 under the *Financial Management Act 1994*, however publishes financial data in their annual report on their website.

Waiver Certificate under Owner Drivers and
Forestry Contractors Act 2005

Total number of regulated parties across permissions	–
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Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Small Business Commission Act 2017 Retail Leases Act 2003 Retail Leases Regulations 2013 Owner Drivers and Forestry Contractors Act 2005 Owner Drivers and Forestry Contractors Regulations 2017 Farm Debt Mediation Act 2011 Commercial Passenger Vehicle Industry Act 2017
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Number of Acts administered	5
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Number of sets of regulations administered	2
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Wage Inspectorate Victoria

Wage Inspectorate Victoria promotes and enforces Victoria's:

- child employment laws
- long service leave entitlements
- owner driver, forestry contractor, hirer and freight broker obligations.

Wage Inspectorate Victoria

Responsible minister	Minister for Industrial Relations
Portfolio department	Department of Treasury and Finance
Year of establishment	2021
Enabling Act	Wage Theft Act 2020
Statement of Expectations (SOE)	www.dtf.vic.gov.au/sites/default/files/2024-10/Statement-of-Expectations-Framework-for-Regulators-July-2024.pdf

Operational information

	2023-24	2022-23
Total staff (FTE)	57	74.8
Number of Indigenous staff	1	–

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	Child Employment Licence – General Employment Child Employment Licence – Entertainment
Total number of regulated parties across permissions	847

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	Wage Theft Act 2020 Long Service Leave Act 2018 Child Employment Act 2003 Child Wellbeing and Safety Regulations 2017 Owner Drivers and Forestry Contractors Act 2005.
Number of Acts administered	4
Number of sets of regulations administered	1

WorkSafe Victoria

WorkSafe Victoria reduce workplace harm and improve outcomes for injured workers through:

- promoting the creation of safe and healthy Victorian workplaces to reduce workplace harm
- ensuring adequate precautions, for persons and property in relation to activities involving dangerous goods
- protecting the public from risks to health and safety in relation to prescribed equipment
- securing the health and safety and welfare of employees and other persons at work
- ensuring the public is not placed at risk through undertakings from employers and self-employed persons
- supporting Victorian employers and workers to meet their occupational health and safety obligations
- overseeing the efficient management of workers' compensation claims, ensuring appropriate payments are made
- ensure injured workers are supported to recover and return to work. Ensure the scheme is financially and socially sustainable in the long term.

WorkSafe Victoria

Responsible minister	Minister for WorkSafe and the TAC
Portfolio department	Department of Treasury and Finance
Year of establishment	1985
Enabling Act	Workplace Injury Rehabilitation and Compensation Act 2013
Statement of Expectations (SOE)	www.worksafe.vic.au/resources/statement-expectations-worksafe-victoria

Operational information

	2023-24	2022-23
Total staff (FTE)	1 884	1 798
Number of Indigenous staff	14	–
Total income	\$7.6 billion	\$6.0 billion
Total expenses	\$7.1 billion	\$6.4 billion

Regulatory overview

Regulatory activities undertaken	Regulatory regime design Education and guidance Permissions and approvals Monitoring compliance Enforcement
Highest volume permissions administered	High risk work licence Construction Induction card Transporting dangerous goods (Dangerous Goods Driver and Dangerous Goods vehicle) licence Operating a major hazard facility licence Using explosives or discharging fireworks licence
Total number of regulated parties across permissions	1.19 million

Legislation and subordinate legislation administered

Legislation and subordinate legislation administered	<p>Acts</p> <ul style="list-style-type: none">• Occupational Health and Safety Act 2004• Accident Compensation Act 1985• Accident Compensation (Occupational Health and Safety) Act 1996• Asbestos Diseases Compensation Act 2008• Dangerous Goods Act 1985• Equipment (Public Safety) Act 1994• Workers Compensation Act 1958 <p>Regulations</p> <ul style="list-style-type: none">• Occupational Health and Safety Regulations 2017• Occupational Health and Safety (COVID-19 Incident Notifications) Revocation Regulations 2022• Workplace Injury Rehabilitation and Compensation Regulations 2024• Dangerous Goods (HCDC) Regulations 2016• Dangerous Goods (Transport by Road or Rail) Regulations 2018
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- Dangerous Goods (Storage and Handling) Regulations 2022
- Dangerous Goods (Explosive) Regulations 2022
- Equipment (Public Safety) Regulations 2017

Number of Acts administered	7
Number of sets of regulations administered	8

